

## **NEWS RELEASE**

Media Contact: Lilly Ackley, ackleyl@magellanhealth.com, (860) 507-1923 Investor Contact: Joe Bogdan, jbogdan@magellanhealth.com, (860) 507-1910

## Magellan Behavioral Health of Pennsylvania, Inc. Earns Full Accreditation for Three More Years from the National Committee for Quality Assurance

Newtown, PA - [April 6, 2020] – Magellan Health, Inc. (NASDAQ: MGLN) today announced that Magellan Behavioral Health of Pennsylvania, Inc. (Magellan), a Medicaid Managed Behavioral Health Organization (MBHO), has earned Full MBHO Accreditation for three more years from the National Committee for Quality Assurance (NCQA). Magellan currently administers behavioral health benefits through HealthChoices contracts with Bucks, Cambria, Delaware, Lehigh, Montgomery and Northampton counties.

NCQA is an independent, not-for-profit organization dedicated to assessing and reporting on the quality of managed care plans, managed behavioral healthcare organizations, preferred provider organizations, new health plans, physician organizations, credentials verification organizations, disease management programs and other health-related programs. NCQA reviews include rigorous on-site and off-site evaluations conducted by a team of physicians and managed care experts. A national oversight committee of physicians and behavioral health providers analyzes the team's findings and assigns an accreditation level based on the MBHO's performance compared to NCQA standards. NCQA MBHO Accreditation standards are purposely set high to encourage MBHOs to continuously enhance their quality. There are approximately 60 standards for quality included in the following categories: utilization management; credentialing and re-credentialing; members' rights and responsibilities; and preventive behavioral health care services.

"It is a great honor to receive Full Accreditation from the NCQA for a 2<sup>nd</sup> consecutive time, as we coordinate care with our county partners and network of providers," said Jim Leonard, CEO for Magellan Behavioral Health of Pennsylvania. "We appreciate NCQA's rigorous standards that demand continuous quality improvement, and our team is motivated to use these standards on a daily basis in support of our members."

"This accomplishment demonstrates the team's commitment to quality care for our members," said Maria Brachelli-Pigeon, quality improvement director for Magellan Behavioral Health of Pennsylvania. "The accreditation process requires constant evaluation of the team's performance, and we will continue to look for ways to become more efficient and innovative in our coordination of care."

About the National Committee for Quality Assurance (NCQA): NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA's <u>website</u> contains information to help consumers, employers and others make more-informed health care choices. NCQA can be found online at <u>ncqa.org</u>, on Twitter @ncqa, on Facebook at facebook.com/NCQA.org/ and on LinkedIn at linkedin.com/company/ncqa.

**About Magellan Health:** Magellan Health, Inc., a Fortune 500 company, is a leader in managing the fastest growing, most complex areas of health, including special populations, complete pharmacy benefits and other specialty areas of healthcare. Magellan supports innovative ways of accessing better health through technology, while remaining focused on the critical personal relationships that are necessary to achieve a healthy, vibrant life. Magellan's customers include state and county governmental agencies, health plans and other managed care organizations, employers, labor unions, various military agencies and third-party administrators. For more information, visit MagellanHealth.com.

(MGLN-GEN)

###

