

# Welcome to the Magellan Provider IBHS Workgroup

MAY 14, 2020

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# Welcome and Opening Remarks

# Thank You



We want to thank you for all you are doing to support our members and families during this national health crisis. Your continued flexibility to provide services to those in need is commendable. We hope you and your staff remain healthy and safe in these trying times.



Please hold your questions until the end of the Power Point. We hope this will assist in participants being able to more actively listen to the content.

We will answer new questions, but may defer other answers to specific resources in order to encourage providers to use the resources available and be efficient with everyone's time.

# Transition to IBHS



Magellan expects all providers to begin transitioning to the IBHS expectations relating to the Written Order and Assessment Process.

A provider does not have to be IBHS licensed before meeting this expectation.

A provider should not stop seeing or refuse to service members seeking BHRS because they cannot meet these expectations.

**Please outreach your Magellan care manager related to any specific issues or barriers with this expectation.**

# Agenda



- Review/Important Notes
- Enrollment
- Proposed Codes and Authorization/Billing Combinations
- Quality Management Oversight
- Primary Insurance Coordination
- STAP and Summer Camp
- Written Order & Assessment: Highlights
- Group Services
- FAQ Update
- Approved Service Description Submissions
- Magellan Workgroups and Technical Assistance Calls
- OMHSAS Updates
- Questions
- Next Steps

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# Review & Important to Note

# New and Important to Note



- OMHSAS has indicated that they will delay enforcement of licensing timeframes due to COVID-19
- OMHSAS has indicated that they will suspend certain IBHS requirements during COVID-19
- Providers who are seeking to hire BHTs now in preparation for IBHS should be aware that these BHT staff must also meet the criteria for TSS if they are planning to utilize and bill for them as TSS until contracted for IBHS.
- All documentation and progress notes should match the service being billed.
- MNG have not been released yet.
- OMHSAS is preparing a MA Bulletin on the new reporting requirements.
- OMHSAS is preparing an updated Bulletin to include additional codes for Group and ABA for assessment and evaluation.



# MA Eligibility During Covid-19 Emergency



Individuals having MA coverage on March 18, 2020, should retain their MA eligibility unless:

- They are no longer a resident of PA.
- The individual requested their MA benefits be closed.
- The individual passed away.
- The individual is incarcerated.

County Assistance Offices are instructed not to close or decrease MA benefits during the disaster declaration. The Office of Medical Assistance Programs (OMAP) is aware of individuals whose MA eligibility was incorrectly closed. Members whose MA benefits have terminated on or after March 18, 2020 will have them reinstated.

# Review



- Expect all BHRS/ABA contracted agencies to accept calls from new families seeking BHRS/IBHS for evaluation/assessment/written order process regardless of ability to staff the prescribed services.
- If an agency does not have capacity to accept new calls from families for written order or assessment, we ask that you follow the required procedure to alert the Magellan Network team of your access issue so we can hold new referrals to your agency until you are prepared.
- Providers should continue to prescribe BHRS until the network is able to accommodate requests for IBHS.
- Magellan will issue contracts for IBHS after agencies are licensed and MA enrolled for IBHS. Provider contracts will keep BHRS and IBHS codes for 2020.

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# Enrollment



All current groups contracted for BHRS that receive a license for IBHS will be required to be contracted as an organization. Each of these providers will receive a new Magellan MIS provider number. These providers will also need to go through credentialing with Magellan prior to contracting. A Network communication will be issued with more details.

**\*Licensure visits have been suspended and/or delayed. New timelines given for licensure completion.**

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Codes

# Codes Update



The codes have been released January 31, 2020 for an effective date of January 17, 2020.

Magellan is working on creating three new IBHS rate sheets with the newly issued codes.

1. Individual Services – (Prov Type: 11 Spec: 590). This will include the Assessment and Evaluation codes and all Individual codes identified in the bulletin.
2. Group Services – (Prov Type: 11 Spec: 591). This will only have one code with three specific modifiers to identify Group size. This will also now include the Assessment and Evaluation codes.
3. ABA Services (Prov Type: 11 Spec: 592). This will be new codes for PAHC but have been utilized for commercial plans. There will also be group codes associated with this fee schedule and modifiers based on group sizes. This will also now include the Assessment and Evaluation codes.

**All IBHS Services unit durations will be 15 minute units on new Magellan contracts**

**\*Fee schedules will be issued with contract amendments once providers are Licensed and Medicaid Enrolled.\***

# Billing Guidance Companion Document



- Magellan will be creating a Billing Guidance Companion Document that we will share with providers in late Spring. Magellan and the other BH-MCO's collaborated on shared expectations for each code.

# Option to bill for IBHS



- Since the codes have now been released, Providers have the option of requesting to bill for IBHS prior to licensure if they can attest to meeting all IBHS requirements and will not be applying for any waivers. Currently Magellan would not have a process for paying for IBHS through the traditional payment methods and would need to work with providers to develop a process. As of today, the rates will be the same, as Magellan/County contractors have not received additional capitation dollars to account for IBHS.
- If you are interested in pursuing this, please outreach to the Network team to discuss next steps. You will need to attest to meeting all IBHS requirements.





# IBHS Proposed Authorization and Billing Code Combinations

# Individual Services Behavior Consultation



Service	Authorization Codes	Billing Codes
Behav Consult - Unlic Prac	H0032 UB	H0032 UB HO EP
Behav Consult - Lic Prac	H0032 UB	H0032 UB HP EP
Behav Consult - Brief Tx PhD	H0032 U1	H0032 U1 UB HP EP
Behav Consult - Brief Tx - MA	H0032 U1	H0032 U1 UB HP

# Individual Services Mobile Therapy



Service	Authorization Codes	Billing Codes
Mobile Therapy- Lic Prac	H2019 UB	H2019 UB EP
Mobile Therapy- Unlic Prac	H2019 UB	H2019 UB U4
Mobile Therapy Brief Tx- Lic	H2019 U1	H2019 U1 U7 EP
Mobile Therapy Brief Tx- Unlic	H2019 U1	H2019 U1 U7 U4 EP

# Individual Services Behavioral Health Technician



Service	Authorization Codes	Billing Codes
Behavior Health Tech	H2021 AH	H2021 AH UB EP

# Individual Services Multisystemic Therapy and Functional Family Therapy



Service	Authorization Codes	Billing Codes
MST	H2032 UB	H2032 UB
FFT	H2019 U6	H2019 U6

# Group Services



Service	Authorization Codes	Billing Codes
Group Services 13-20 members	H2021 U6	H2021 U8 HQ
Group Services 4-8 members	H2021 U6	H2021 U6 HQ
Group Services 9-12 members	H2021 U6	H2021 U7 HQ

# Applied Behavior Analysis -Behavior Consultation



Service	Authorization Codes	Billing Codes
ABA Services- Behav Consult - Assess	97151 HO	97151 HO
ABA Services- Behav Analytic Sercv- Assess	97151 HO	97151 HO HA
ABA Services- Behav Consult - Ad Bh Tx	97151 HO	97153 HO
ABA Services- Behav Analytic Sercv- Ad Bh Tx	97151 HO	97153 HO HA
ABA Services- Behav Consult - Family	97151 HO	97156 HO
ABA Services- Behav Analytic Sercv- Family	97151 HO	97156 HO HA

# ABA Services Behavioral Health Technician



Service	Authorization Codes	Billing Codes
ABA- Behavior Health Tech Services- Asses	97152 HO	97152 HO
ABA Services Assistnt Behav Consul - Assess	97152 HO	97152 HO HA
ABA- Behavior Health Tech Services- Ad Bh Tx	97152 HO	97153 HO
ABA Services Assistnt Behav Consul – Ad Bh Tx	97152 HO	97153 HO HA



# ABA Group Services



Service	Authorization Codes	Billing Codes
BHT-ABA Group Services Up to 3 members	97154 HO	97154 HO
BHT-ABA Group Services 4-6 members	97154 HO	97154 HO HA
BHT-ABA Group Services 7-12 members	97154 HO	97154 HO HA EP
ABA Group Services 7-12 members	97158 HO	97158 HO
ABA Group Services Up to 3 members	97158 HO	97158 HO HA
ABA Group Services 4-6 members	97158 HO	97158 HO HA EP

# Quality Management Oversight



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# Treatment Record Reviews (TRR)



- Magellan intends to use 2020 for primarily technical assistance
- IBHS Tool will be used only if organization is licensed as an IBHS provider
- Please review the tool and use this to support strong documentation practices
- Tool is available for provider organization use for self-auditing purposes
- Questions about the tool can be sent to [IBHS@MagellanHealth.com](mailto:IBHS@MagellanHealth.com)

# Quality Management (QM) Plans



- Magellan intends to review all QM Plans required by IBHS regulations in the third quarter
- Tool will be shared with organizations for self-auditing purposes
- Please send QM Plans to [PAHCRecordRequestsMBHPA@magellanhealth.com](mailto:PAHCRecordRequestsMBHPA@magellanhealth.com)
- Magellan requests all plans be submitted by July 1, 2020
- Organizations may elect to submit these plans earlier
- Magellan's Quality Improvement will review the plan and provide feedback

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# Primary Insurance Coordination



Magellan requests providers who cannot staff a member's BHRS/IBHS service hours but are able to assist with a written order and/or assessment to please complete the written order, assessment, individualized treatment plan and submit the authorization packet to Magellan.

Primary insurances require assessments and treatment plans to be completed by the treating provider, which will make it necessary for families to go through assessments twice if the MBH provider is unable to staff the case. Please keep this in mind as you accept new members with primary insurance for written orders and assessments. If you do not anticipate staffing the requested hours, please assist the family in locating another provider for the written order and assessment process that may be able to staff the requested hours.

Please follow the rules/workflows of the primary insurance funder. Once a treating provider is secured, please submit the Magellan packet paperwork including if MBH is the secondary payor.

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# STAP/Summer Camp Requests

# How far ahead can providers request TSS for summer camp or school?



- Answer: At any point during an authorization. When the request is made, it is expected there is an assessment and/or clinical data and information to support the request. If that is not possible, consider waiting until this data/information will be available before requesting it.



# How far in advance can STAP/TASP packets be submitted?



- Answer: 60 days from the start date of STAP/TASP. (Assessment requests for STAP/TASP for 2020 can still be requested 180 days in advance.)

# Authorization Process for STAP/TASP



- Providers will request authorization for the assessment utilizing BSC codes on the current BHRS TAR.
- Authorization requests for assessment will include the TAR submitted with copy of written order.
- Magellan will authorize 15 hours (60 units) for the assessment for TASP and STAP for 30 calendar days of BSC (H0032 HP EP).
- During the current TASP authorization period, a written order will be completed as per the regulation requirements. The provider will utilize currently authorized TASP units to complete the assessment. If the provider requires additional units of TASP or individual time with the member, BSC (H0032 HP EP) services can be utilized to complete the assessment. The provider should submit a brief statement of explanation which includes the additional units needed.

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# Written Order & Assessment: Highlights

# Written Orders



- The Magellan written order template is available on the [Magellaofpa.com](http://Magellaofpa.com) website. The template is not required.
- It is preferred that the written order recommends the Assessment. Providers may recommend Assessment and IBHS services in the original order, or have the order updated after the Assessment with the specific IBHS services. Providers may use Part A of the template for both the Assessment and ongoing IBHS services if no change in recommendations from the Assessment. Providers may also choose to wait to recommend IBHS until after the Assessment and then complete Part B of the template for the ongoing IBHS services.
- The template can be utilized to order the assessment; the assessment and co-occurring services for stabilization; or assessment and then resulting IBS services.
  - It is recommended that the written orders use the language of "up to" for services, which will allow the assessment to fine tune the prescription.
- If using a written order, an assessment must then be completed that meets regulation requirements.

# Written Order Template



- We are in the process of updating the Written Order template and would like feedback on the tool. Please use the chat feature to let us know what you like about the tool, what you don't like, and suggested changes you may have.
- We would like the tool to be more user friendly.



\*Please continue to recommend BHRS services (BSC, MT, TSS, BSC-ASD, TSS ABA) until the network is able to accommodate an IBHS request.

# Examples of **IBHS** Written Order Language



## **Individual Services:**

- Behavior Consultation (BC) up to 12 hours per month
- Mobile Therapy (MT) up to 4 hours per month
- Behavioral Health Technician (BHT) up to 12 hours per month in the home/community
- Functional Family Therapy (FFT)
- Multisystemic Therapy (MST)

## **Group Services:**

- ABA group services with a graduate level and BHT-ABA staff in office
- non-ABA group services, Therapeutic Afterschool Program (TASP) 3 days per week

## **ABA Services:**

- Behavior Consultation-ABA (BC-ABA) up to 12 hours per month
- Behavior Health Technician-ABA (BHT-ABA) up to 20 hours per month in the home/community

# Assessment Requests for Individual and ABA



- For initial assessments, providers will request authorization for the Assessment utilizing current BSC and BSC-ABA codes on the current BHRS TAR. Authorization requests for Assessment will include the TAR submitted with copy of written order.
- Magellan will authorize for the initial assessment:
  - 15 hours (60 units) for non-ABA for 30 calendar days of BSC (H0032 HP EP) or
  - 24 hours (96 units) for the assessment for ABA for 45 calendar days of BSC-ABA (H0046 HO HA/H0046 HO HA EP)
- For concurrent assessments, providers will use currently authorized BSC or BSC-ASD units to complete the assessment. If the provider requires additional units to their current BSC or BSC-ASD authorization in order to complete the assessment, the provider should submit a brief statement of explanation which includes the additional units needed.
- If there is an MT only prescription, providers will use their current MT units/auth to do the updated assessment. If the provider requires additional units to their current MT authorization in order to complete the assessment, the provider should submit a brief statement of explanation which includes the additional units needed.



# Sample Recommendations from Assessment Template



https://www.magellanofpa.com/media/5378/ibhs-assessment-02042020-fillin-03172020.pdf

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**Summary of Written Order Recommendations:**

Behavior Consultation (BC) up to 12 hours per month and Behavioral Health Technician (BHT) up to 20 hours per month in the home/community.

**Summary of Treatment Recommendations:**

BC 10 hours per month and BHT 16 hours per month in home/community.

Done

# Written Order and Assessment Recommendations



- If the assessment recommendations agree with the written order recommendations, submit both as part of the IBHS authorization packet
- If the assessment recommendations differ from the written order recommendations:
  - Provider must go back to the order writer with the updated clinical assessment to review recommendations. Written order writer can update the order to match the assessment or leave the recommendations as originally written based on their clinical judgement. This should be documented and included in the packet submission.
  - If provider is unable to collaborate with the order writer and is able to complete a new order with new recommendations, then this should be completed. Packet should include original order, assessment, and new order. All will be reviewed for medical necessity.

# Quick Assessment Reminders



- Each Assessment needs to contain a specific treatment service recommendation.
- Assessment recommendations should match the clinical needs based on the assessment. It does not need to match the Written Order maximum script.
- Please answer all the questions on the assessment even if you are simply noting that these were reviewed with the member/family and remain accurate from the psychological evaluation.
- Please ensure to include the Analysis of Standardized Behavioral Assessment tool and Results of Standardized Behavioral Assessment tool.
- It should be signed and dated by the clinician who completed the assessment.
- Please include these dates on each assessment:
  - ✓ Date of written order
  - ✓ Date written order received
  - ✓ Date assessment began
  - ✓ Date assessment complete

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# Group Services

# New Groups under IBHS



For those who are planning to deliver IBHS Group Services who have not provided group services before (excludes current STAP/TASP providers), please follow the following process:

- Submit a detailed program description to [IBHS@MagellanHealth.com](mailto:IBHS@MagellanHealth.com) inclusive of:
  - target population
  - clinical model of program
  - size of each group
  - frequency of each group
  - length of group
  - if group is closed or open
  - location of group
  - family involvement
  - other relevant information
- Schedule a Technical Assistance (TA) call with Magellan to review your program proposal.

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# Frequently Asked Questions



Magellan has posted a FAQ document on the IBHS page on the [www.Magellanofpa.com](http://www.Magellanofpa.com) website. This gets updated as new questions are asked. Please continue to refer to this document prior to sending in questions.

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# Service Description Process



# IBHS Service Descriptions



Magellan has received has 34 approved Service Descriptions for IBHS.

Waiting on 42 more...

Please send:

- ✓ Approved IBHS Service Descriptions
- ✓ Copy of the approval letter to [IBHS@magellanhealth.com](mailto:IBHS@magellanhealth.com)

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# Upcoming Forums & Technical Assistance

# Technical Assistance calls



- Magellan will continue to offer ½ hour IBHS technical assistance calls to any provider interested.
- We would like any provider needing to transition members as well as agencies proposing to provide group services for the first time to sign up.
- Please use the sign up genius link to sign up and we will email you the zoom connection. <https://www.signupgenius.com/go/9040C44ADA72DA5FD0-ibhs>

## Additional IBHS Provider Forums



**Wednesday, June 17, 2020 1:00 - 2:30 P.M. Via Zoom**

**<https://magellanhealth.zoom.us/j/37464032>**

**Tuesday July 21, 2020 10:00 - 11:30 A.M. Via Zoom**

**<https://magellanhealth.zoom.us/j/93579576896?pwd=NzR1dFcvaUdJdFBBYmF6SEhzNmt0QT09>**

**Password: 679325**

**Monday, August 24, 2020 3:00 – 4:30 P.M. Via Zoom**

**<https://magellanhealth.zoom.us/j/92831025387?pwd=TIFPanQyTXBT0URZUW9SNUUxQWxtZz09>**

**Password: 679325**

**Tuesday September 22, 2020 10:30 - 12:00 P.M. Via Zoom**

**<https://magellanhealth.zoom.us/j/94672640376?pwd=SUx5eEYzd3NqWVNsK0FrWEs2SmhRUT09>**

**Password: 679325**

**Registration is required for all future forums so we can maximize Zoom capabilities. Please register in advance.**

# OMHSAS Updates



OMHSAS website link:

<http://www.healthchoices.pa.gov/providers/about/behavioral/inbehavioralhs/index.htm>

Submit questions to [RA-PWIBHS@pa.gov](mailto:RA-PWIBHS@pa.gov)

## **ABA resources:**

- <https://casproviders.org/april-3-2020-casps-telehealth-task-force-presents-the-new-practice-parameters-for-telehealth-implementation-of-applied-behavior-analysis-continuity-of-care-during-the-cov/>
- [https://cdn.ymaws.com/www.apbahome.net/resource/collection/1FDDDBDD2-5CAF-4B2A-AB3F-DAE5E72111BF/APBA\\_Guidelines\\_-\\_Practicing\\_During\\_COVID-19\\_Pandemic\\_040920.pdf](https://cdn.ymaws.com/www.apbahome.net/resource/collection/1FDDDBDD2-5CAF-4B2A-AB3F-DAE5E72111BF/APBA_Guidelines_-_Practicing_During_COVID-19_Pandemic_040920.pdf)

# Recent OMHSAS Bulletins



## **OMHSAS COVID FAQ v2.0:**

Online at this link:

<https://www.dhs.pa.gov/providers/Providers/Documents/Coronavirus%202020/Final%20-%20OMHSAS%20COVID%20FAQ%20v.2%205.5.20.pdf>

## **OMHSAS COVID-19 Telehealth Expansion Memo (Updated 5/5/20):**

Online at this link:

<https://www.dhs.pa.gov/providers/Providers/Documents/Coronavirus%202020/OMHSAS%20COVID-19%20Telehealth%20Expansion-%20Final%203.15.20.pdf>

## **OMHSAS BHRS/IBHS Telehealth Bulletin – Bulletin OMHSAS-20-03:**

Online at this link:

<https://www.dhs.pa.gov/docs/Publications/Documents/FORMS%20AND%20PUBS%20OMHSAS/Final%20-%20OMHSAS%20BHRS-IBHS%20Telehealth%20Bulletin%20OMHSAS-20-03%205.5.20.pdf>



- **Question:** Can Intensive Behavioral Health Services (IBHS) and Behavioral Health Rehabilitation Services (BHRS) be provided through telehealth during the COVID-19 disaster emergency declaration period?
- **OMHSAS Response:** Yes, IBHS and BHRS can be provided through telehealth. Providers of IBHS and BHRS must comply with OMHSAS-20-02 Guidelines for the Use of Telehealth Technology in the Delivery of Behavioral Health Services, issued February 20, 2020 and OMHSAS memorandum “Telehealth Guidelines Related to COVID-19”, re-issued May 5, 2020. In addition, if providing Therapeutic Staff Support (TSS) services, Behavioral Health Technician (BHT) services, BHT-Applied Behavior Analysis (BHT-ABA) services, Assistant Behavior Consultation-ABA services, IBHS group services and group services approved through the program exception process through telehealth, the provider must submit a proposal explaining how services will be delivered before delivering the services. Further information can be found in OMHSAS-20-03 Instructions and Guidelines for the Delivery of BHRS and IBHS Through Telehealth,” issued May 5, 2020.
- **Please submit your approved telehealth proposal for TSS/RBT/BHT/Group services to the [IBHS@Magellanhealth.com](mailto:IBHS@Magellanhealth.com) email**



- **Question:** Can TSS, BHT or BHT-ABA services that were provided in a school be provided in the home during the disaster emergency declaration period?
- **OMHSAS Response:** Children may need support when they are receiving education in their home environment as a result of schools being closed. If services are provided during the time the child is receiving education in the home environment, a new authorization is not needed for services to be delivered in the home, even if the support the child needs is different than the support the child received when the child was in school. However, the treatment team should review the existing treatment plan with the family and determine if any interventions need to be changed to accommodate the new service setting or the recommendations for social distancing. The review of the treatment plan can be completed through telehealth during the disaster emergency declaration period. If the review will be conducted in person, guidelines on social distancing and maintaining space between individuals, the number of people permitted to be in one location, and the use of face masks should be followed.



# MAB 20-03 Instructions and Guidelines for the Delivery of BHRS and IBHS through Telehealth



- TSS, BHT, BHT-ABA, IBHS group, and group exceptions (STAP/TASP) must submit proposal explaining how services will be delivered through telehealth. Must be approved by Dept before beginning the use of telehealth. Also must include the attestation form.
- TSS Proposals should include: the assessment process used to determine this is appropriate, type of caregiver participation/support, max/min amount of time for services, specific audio-video delivery technology used and info explaining how the service will be delivered. TSS Guidelines: Services should usually be provided for 15 to 30 minutes and not be longer than 1 hr. per session.
- TASP/STAP proposals should include: age ranges, min/max # of group members, target population, group to staff ratio, staff qualifications, specific audio-video delivery technology, min/max amount of time for service, type of caregiver involvement, and any information on how services will be provided.
- Group guidelines: Participants should be verbal or have functional communication. No larger than 6 members. Led by graduate level professional. Typically 30 minute session but not longer than 60 minutes.
- **Please submit your approved telehealth proposal for TSS/RNT/BHT/Group services to the [IBHS@Magellanhealth.com](mailto:IBHS@Magellanhealth.com) email.**



**Questions? Suggestions?**

# Magellan Contact



Please send all questions to [IBHS@MagellanHealth.com](mailto:IBHS@MagellanHealth.com)



**Thank you!**

# Confidentiality Statement for Providers



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