

Welcome to the Magellan Provider IBHS Workgroup

NOVEMBER 13, 2019

Magellan
HEALTHCARESM

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Welcome and Opening Remarks

Agenda



- Magellan updates
- Review written order requirements
- Transition plan for BHRS to IBHS authorizations
- Extended Assessment (Delaware and Montgomery Counties only)
- ISPTM plan
- AUD's
- Review proposed Magellan authorization process
- Discuss Magellan proposed Care Management approach
- OMHSAS & Magellan Workgroups
- Questions
- Next steps

Magellan Updates



- Expect all BHRS/ABA contracted agencies to accept calls from new families seeking BHRS/IBHS for evaluation/assessment/written order process regardless of ability to staff the prescribed services
- Providers should continue to prescribe BHRS until the network is able to accommodate request for IBHS
- Providers may follow the new IBHS regulations allowing for written orders (instead of Life Domain evaluations) to prescribe BHRS, but the authorization request must include an assessment (as outlined in the IBHS regulations)
- Magellan is asking for a waiver from OMHSAS for the Plan of Care Summary and ISPTM summary sheet.
- Magellan will issue contracts for IBHS after agencies are licensed and MA enrolled for IBHS. Provider contracts will keep BHRS and IBHS codes for 2020.

Written Order Requirements



- A written order is based on a face to face interaction with the youth within 12 months of initiation of IBHS
- Written by a licensed physician, licensed psychologist, certified registered nurse practitioner, or other licensed practitioner whose scope of practice includes diagnosis and treatment of behavioral health disorders and the prescribing of behavioral health services, including IBHS
- Services cannot be authorized one year past the date of the written order without a new order
- Written orders must be completed by staff who are ORP enrolled
- Includes the following:
 - Behavioral Health Diagnosis
 - Specifies the IBHS service, hours and setting
 - Clinical information that supports the medical necessity of the order
 - The measurable improvements that would indicate when services may be reduced, changed or terminated



Written Orders




- If using a written order, an assessment must then be completed that meets regulation requirements.
- The BH-MCO's have submitted a universal template for written orders to OMHSAS for consideration
- The template has 2 sections:
 - Orders the assessment
 - Order the BHRS/IBHS services using “up to” language

BHRS to IBHS Authorization Transition Plan



- Magellan proposes that agencies should continue to prescribe and request authorization for BHRS until the agency is contracted for IBHS.
- Magellan will alert the network when we have enough IBHS contracted agencies to meet the needs of new families being assessed for services.
- Once an agency is contracted for IBHS, as authorizations for BHRS expire, the youth should be considered for IBHS. If clinically appropriate, the youth should be recommended for IBHS and an authorization request submitted accordingly.
- Magellan does not plan to uniformly end BHRS authorizations and transition to IBHS authorization upon the agencies contracted date for IBHS.

Extended Assessment Program (Delaware and Montgomery County only)



- Magellan and Delaware and Montgomery County have decided to retire the Extended Assessment programs in 2020. This is based upon the new timelines for written orders and assessments and volume of new referrals anticipated.
- We want to thank the EAS programs for the years of support and great clinical work and coordination that they have done for children and families!
- The Extended Assessment programs will continue to accept new referrals and be prepared to offer written orders and assessments in 2020.
- Magellan will communicate when EAS is no longer an available service.



- ISPTM's will no longer be required for authorization or re-authorization for BHRS/IBHS with the exceptions below:
 - When RBT or BHT is requested in the school setting. The meeting summary is required for the authorization packet.
- Magellan will require that ISPTM's be held for the following reasons:
 - When BHRS/IBHS services are recommend for longer than one year. Annual ISPT meeting's should be held for children still receiving BHRS/IBHS (at the one year, two year, three year mark etc.)
 - When a referral to a higher level of care is being considered
 - When requested by family member or team member
 - A Magellan representative should be included for any ISPT meetings intended for RTF referral or by family member request.
- Documentation of the ISPTM should be kept in member record and available for review upon request.



- Effective immediately, as you have members/ legal guardians complete AUDs to facilitate Magellan's ability to make referrals to providers for BHRS, please follow the below guidelines for Parts 3 and 4:
 - Similar to the current process, if members/ families are requesting only certain providers, we will need a separate AUD for each provider for which they are authorizing a referral to be made.
 - As HIPAA permits one release to a "class of persons", if members/ families are in agreement with sending referrals to all providers, please indicate "BHRS/IBHS providers" in both sections.
 - See screen shot on the next slide

AUD Sample

PAHC AUD Form.docx - Word

FILE HOME INSERT DESIGN PAGE LAYOUT REFERENCES MAILINGS REVIEW VIEW DESIGN LAYOUT

Clipboard Font Paragraph Styles Editing Box

Part 2 Who can give out the PHI?

Magellan may give out your PHI. Magellan manages your mental health and/or drug and alcohol treatment for Pennsylvania Health Choices in your County.

Part 3 Who can the PHI be given to?

Please write **the person's first and last name OR the name of the place/facility/doctor** that can have your PHI. We also need the phone number and address if you know it. Only list one (1) person or place in this part.

Name/Facility/ Doctor (please be as specific as possible)	Phone Number (with area code)
BHRS/ IBHS Providers	
Address	City, State, and Zip Code

Part 4 What PHI can we share?

We will **only** share the PHI that you **OK**. Write down exactly what kind of PHI we can share on the lines below. Give the date or place if you can (for example, "information about all my care in June 2011"). It may include facts about your medicine, your mental health and/or your alcohol and drug treatment. It does not cover psychotherapy notes that are not in your medical records.

BHRS/ IBHS

packet

If it is okay to include this kind of health information in the PHI you told us to share above, tell us by checking the box (Check all that apply):

☐ HIV/AIDS ☐ Alcohol/Substance Abuse Records ☐ Sexual/Physical/Mental Abuse

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Magellan Proposed Authorization Process



- Written order language
- Registration process for assessment
- Packet submission elements
 - Treatment Authorization Request (TAR) Form
 - Written order
 - Assessment
 - ITP
 - CANS
 - ISPTM summary note if services prescribed in school

Magellan Proposed Care Management Approach



- Planning to develop a tiered Care Management approach based on selected metrics
- Potential metrics could include:
 - Authorization data
 - Length of stay data
 - CANS information
 - Acuity
 - Service Completion
 - Others?

Care Management interaction could include the following:

- Telephonic reviews
- Case reviews
- Group Program Management
- Role of the ISPTM

OMHSAS IBHS Regional Forums



OMHSAS Regional Forums

- Northeast Region-November 14 (Allentown)
- Statewide webinar November 20, 2019 1-4pm

Magellan Provider and Stakeholder Workgroups



- 12/16/19 10:00-12:00 PM on webex

OMHSAS Updates



- OMHSAS website link:

<http://www.healthchoices.pa.gov/providers/about/behavioral/inbehavioralhs/index.htm>

- Submit questions to **RA-PWIBHS@pa.gov**



Questions? Suggestions?



- **Clinical Questions- Kristen Scalise**
KDScalise@MagellanHealth.com
- **Network/Contracting Questions- Mitch Fash**
MFash@Magellanhealth.com
- **Compliance Questions- Karli Schilling**
KMSchilling@MagellanHealth.com
- **Overall IBHS Questions- Tara Karbiner**
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Thank you!

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