

# Welcome to the Magellan Provider IBHS Workgroup

MAY 20, 2021

**Magellan**  
HEALTHCARE®

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# Welcome and Opening Remarks

# Agenda



- Updates from OMHSAS
- Network Reminders
- Clinical Department: FAQ, Updates & Reminders
- Upcoming Forums and Technical Assistance
- Questions

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# Updates from OMHSAS

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- OMHSAS has a new IBHS webpage: <https://www.dhs.pa.gov/HealthChoices/HC-Providers/Pages/BHProvider-IBHS.aspx>
- OMHSAS held another IBHS State Webinar on 5/11/21. Their slideshow is posted on their website. Here is the link: <https://www.dhs.pa.gov/Services/Mental-Health-In-PA/Documents/IBHS%20Documents/IBHS%20Updates%20Webinar%20Presentation%205.11.21.pdf>
- OMHSAS held a Reporting meeting with the BH-MCOs on 5/17/21.
- Most of the Attachment As have been reviewed in SE and NE. Many providers have been given feedback.
- Community Residential Rehabilitation Host Home (CRR HH)– Updated bulletin was released on 3/30/21.

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# Network Reminders

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- **Claims submission and monitoring:** Please review every EOB to verify payment and work any denial issues. Claims must be submitted within 60 days of the date of service for Medicaid primary and 60 days from the primary/commercial EOB date.
- **Place of service – Daycare/Pre-school:** Please use place of service school "03" when delivering IBHS services in a daycare setting.
- **Licensure Visits:** When the annual licensure visit is completed this year, please inform Magellan ASAP if you are issued a provisional license OR there are any changes to the license (New service added, new location or removal of a service). This is a contractual requirement.
- **Credentialing:** Reminder that this will occur every three years for Magellan.
- **PROMISe - Medical Assistance enrollment:** Please make sure you are enrolled for your IBHS services and for each service you are providing. **Revalidation:** this occurs every 5 years.

# Network Team



Scott Donald – Regional Network Director - [sddonald@magellanhealth.com](mailto:sddonald@magellanhealth.com)

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# Clinical Department: FAQ, Updates & Reminders

# Assessment vs Updates to the Assessment



Assessments like ITPs should be a living document.

Assessments specific to the format in the regulations along with completion of a structured assessment tool are required to be completed every 6 months for Magellan members.

Per 5240.21:

Assessment shall include the following:

- Strengths and needs across developmental and behavioral domains
- Strengths and needs of family system
- Natural supports
- Specific services needed to support the child's needs
- Specific services needed to support parent/caregiver needs
- Treatment history
- Medical history
- Developmental history
- Family structure and history
- Educational history
- Social history
- Trauma history
- Developmental, Cognitive, Communicative, Social and Behavioral functioning
- Other relevant clinical information
- Cultural, language, or communication needs
- Summary of treatment recommendations

# Assessment vs Updates to the Assessment - NEW



Assessment Update: Like an evaluation addendum which provides important updated clinical information to support the change in prescription being requested.

- Please ensure the information provided clearly presents the clinical information, data, and clinical rationale for the requested change/addition.



**Q: If assessments and authorization requests can only be submitted 60 days prior to the start of a service, how can BC observe the client in a setting where BHT services will be provided (i.e. camp) if this setting has not yet started?**

**A:** If it is not possible to gather data from a particular setting, data should be obtained from a similar setting. Equally as important would be to include as much information about the camp/program as possible including their schedule, # of participants, staffing ratio, previous experience in that setting if applicable.

## FAQ – Re-Assessments within 6 month authorization



**Q: Since IBHS group authorizations can be up to 6 months, can providers transition kids from one group to the next group or spring school BHT/BHT-ABA and fall school BHT/BHT-ABA without a second assessment?**

A: For members transitioning from one group service to another group service, Magellan will accept a group assessment completed within the last 6 months if the member's clinical presentation has not changed significantly. In addition, the assessment should measure skills or track observations which are specifically being addressed in each group. For instance, a member just completed a social skills group and is now transitioning to an ABA group specifically addressing behavioral issues. It would not seem appropriate to utilize the social skills assessment since it will not likely capture the behavioral assessment needed for this next ABA group.

# FAQ – BHT/BHT-ABA in school type setting



**Q: What is the process for BHT/BHT-ABA requests in a school/school type or structure camp setting?**

A: Assessment/updated assessment and authorization requests for BHT/BHT-ABA services in the school, ESY, summer camp, preschool, afterschool program & daycare should only come within 60 days of the start of the service in these settings.

**Q: Do I need a new Written Order?**

A: Written Orders are good for a year; so as long as the Written Order being submitted with the request makes the appropriate recommendation and was done within a year, it is still valid and does not need to be updated.

# FAQ - IBHS Discharges



**Q: We have a member who is discharging from ABA but member will remain in our group. How do we discharge this member for ABA?**

A: A provider can submit an online discharge if a member is fully discharging from one of the IBHS category buckets (Individual, Group, or ABA). A member will not always receive 2 category buckets of service from the same agency. Ex. Group Services from Elwyn and ABA from ABA2DAY.

**Q: We have a member currently authorized for BC, MT, and BHT. MT services will be stopping but BC and BHT will continue. Do we submit a Magellan online discharge for this?**

A: No, only submit a Magellan online discharge form when an entire bucket service (Indiv, ABA, Group) is stopping. Stopped one of the services within the bucket is considered a change in recommendation/prescription.

Online Discharge link: <https://www.magellanprovider.com/news-publications/state-plan-eap-specific-information/pennsylvania-healthchoices/pa-healthchoices-discharge-form.aspx>

# Requesting Group Re-Assessment



In order to allow Group Providers to be able to bill for the Re-Assessment, providers will need to request an authorization.

- Group providers will use the Initial Registration TAR to request a re-assessment authorization requesting 30 days/60 units. The start and end date of that assessment will be the last 30 days of the requested authorization period.

For example,

- ❑ Initial Group Assessment auth, 3/3-4/1/21, 60 units
- ❑ On 3/30, full packet comes in requesting 6 months of Group, 4/1-9/27/21
- ❑ In addition, in this packet, on the Initial Registration IBHS TAR, providers would request 30 days, 60u, 8/29-9/27/21. This way the provider gets a group auth as well as an assessment auth to use near the end of the auth period for the re-assessment.





**Please submit Group requests separately.**

**This applies even if a member is receiving Individual or ABA Services within the same agency.**



ISPT meetings are required to be held and documentation submitted within an authorization request when:

- BHT/BHT-ABA is requested in the school, ESY, summer camp, preschool, afterschool program & daycare setting.
- **The school must have a representative attend this meeting if services are being recommended in that setting.**
- The meeting summary is required for the authorization packet.

# Family Education on IBHS Process





Magellan has updated our IBHS FAQ and it is posted on our IBHS provider webpage.

Magellan's IBHS Billing Guidance document is still being finalized. We appreciate your patience as we continue to prioritize other IBHS tasks.

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# Upcoming Forums & Technical Assistance

# Technical Assistance Calls



- Magellan will continue to offer ½ hour IBHS technical assistance calls to any provider interested.
- Please use the sign-up genius link to sign up and we will email you the zoom connection.

<https://www.signupgenius.com/go/9040C44ADA72DA5FD0-ibhs>



**Wednesday, August 4, 2021 12:30 to 2:00 P.M. Via Zoom**

**Register in advance for this meeting:**

**<https://magellanhealth.zoom.us/meeting/register/tJYud-utqj0uGNwDteaaz1DFPgGG2TKCYEiC>**

**After registering, you will receive a confirmation email containing information about joining the meeting.**



# Questions?





**Thank you!**

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