

Making a Fraud, Waste or Abuse Referral

If you suspect Fraud, you are obligated to report it. Magellan aggressively pursues allegations of health care Fraud, Waste and Abuse (FWA). Below are resources used to make a referral if you suspect FWA.

- Magellan Behavioral Health of Pennsylvania, Inc. contact information:
 - **Magellan's Corporate Compliance Department:**
 - Hotline: 1-800-915-2108 (available 24 hours a day, seven days a week and is maintained by an outside vendor. Callers may choose to remain anonymous. All calls will be investigated and will remain confidential.)
 - E-mail: Compliance@MagellanHealth.com
 - **Magellan's Special Investigations Unit (SIU):**
 - Hotline: 1-800-755-0850
 - E-mail: SIU@MagellanHealth.com
 - **Magellan's Local PA Compliance Team:**
 - Patricia Marth, Senior Claims/ Compliance Auditor, Bethlehem Care Management Center: 610-814-8009
 - Tina Davis, Claims/ Compliance Auditor, Cambria Care Management Center: 814-961-0689
 - *Vacant*, Claims/ Compliance Auditor, Newtown Care Management Center: 215-504-3975
 - Karli Schilling, Senior Compliance Manager: 215-504-3967
 - Holly McQuiggan, Senior Compliance Coordinator: 215-504-3952

**You may contact any one of the above resources to report a compliance concern or make a formal report with Magellan.*

- **Federal and State FWA Reporting Resources:**

- The Bureau of Program Integrity (BPI) is a state agency responsible for preventing, detecting, deterring and correcting fraud, abuse and wasteful practices by providers of medical assistance services, including managed care organizations. BPI can be reached at 1-844-347-8477; or <https://www.dhs.pa.gov/contact/DHS-Offices/Pages/OA-Bureau%20of%20Program%20Integrity.aspx>
- The Medicaid Fraud Control Section (MFCS) is a section of the Pennsylvania Office of Attorney General whose purpose is to investigate and prosecute fraud committed by providers enrolled in the Medicaid program, as well as to investigate patient abuse and neglect in Medicaid funded health care facilities pursuant to the Medicare-Medicaid Anti-Fraud and Abuse Amendment of 1977. MFCS can be reached at 1-717-783-1481; mfcintake@attorneygeneral.gov; or <https://www.attorneygeneral.gov/protect-yourself/medicaid-fraud/>
- PA Medical Assistance Provider Compliance Hotline (for suspected Medical Assistance provider fraud or abuse): 1-866-379-8477

- **Self-Reports:**

- In the event that a provider identifies inappropriate payment during the course of a self-audit or via another mechanism (e.g. Compliance Hotline), the following link explains Magellan’s expectations and workflow for making a voluntary self-report: <https://www.magellanofpa.com/media/6245/magellan-compliance-notebook-january-2021.pdf>