

## **Trainings and Education**

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) does not tolerate fraud, waste or abuse, either by providers or staff. Accordingly, we have instituted extensive procedures to both prevent and combat these problems. Many of our efforts focus on providing education and technical assistance. We are proactive and use education as a preventative tool to provide our members with the highest quality of care through you, the provider.

- Magellan's Compliance Trainings/ Resources include:
  - Monthly Compliance Alerts have been distributed and posted since 2013.
  - Various <u>Provider Announcements</u> are available including Town Hall presentations, telehealth news and other important communications.
  - Magellan's <u>Provider Focus</u> is our e-newsletter for providers that is distributed on a quarterly basis.
  - o Provider Town Hall Meetings:
    - September 15, 2023
    - December 6, 2023
  - o IBHS Resources
  - A link to a recording of Magellan's <u>2023 Provider Compliance Forum</u> is available to supplement your existing compliance training resources. You can also download a copy of the <u>Power Point Presentation</u>.
  - Magellan's 2022 Provider Compliance Forum is also available:
    - Recording
    - Power Point Presentation
  - o Magellan Health, Inc. Fraud, Waste & Abuse links:
    - FAQ's

- State False Claims Laws
- National Provider Handbook (pages 80 89) addresses Fraud, Waste, Abuse and Overpayments
- PA HealthChoices Handbook Supplement (pages 57 67) addresses Documentation Standards, Fraud, Waste & Abuse,
  Compliance Requirements, Program Exclusions, and Reporting Requirements
- Centers for Medicare & Medicaid Services (CMS) Resources:
  - o CMS Medicaid Integrity Program
  - o Medicaid Integrity Program Educational Resources
  - o CMS Regulations and Guidance
  - o Fraud Prevention Toolkit
- National Health Care Anti-Fraud Association (NHCAA):
  - o Main Page
  - o Education and Training Programs

