

Welcome to the Magellan STAP & TASP Provider IBHS Workgroup

JANUARY 21, 2020

Magellan
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Welcome and Opening Remarks

Agenda



- Review/Important Notes
- Therapeutic After School Program
- STAP
- Authorization process for transition period
- Written order requirements
- Assessment procedure
- Individualized Treatment Plan
- Approved service description submissions
- Outcomes
- Service overlap
- Magellan Workgroups and technical assistance calls
- Questions
- Next steps

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Review & Important to Note

Review



- Providers should continue to prescribe BHRS until the network is able to accommodate requests for IBHS.
- Magellan will issue contracts for IBHS after agencies are licensed and MA enrolled for IBHS. Provider contracts will keep BHRS and IBHS codes for 2020.
- Please send all approved service descriptions with a copy of the approval letter to IBHS@magellanhealth.com



Effective 1/17/2020, all providers must follow the new written order/assessment process. Life Domain Evaluations completed after the promulgation of the regulations may be used as the written order as long as it meets the requirements.



Questions related to Review/Important to Note?


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Therapeutic After School Program General Guidance

TASP General Guidance



- A written order and assessment are required for TASP effective 1/17/2020.
- Life Domain evaluation completed after 10/19/19 can be utilized as the written order as long as all requirements were met.
- Assessments for TASP can be office based.
- Magellan is proposing that TASP providers utilize BSC codes to complete the assessment until contracted for IBHS Group Services- confirm that this code is available to all providers.
- Authorization periods will be a maximum of 6 months.
- Written orders/assessments completed for BHRS/IBHS can be utilized for the TASP as well, as long as recommendations for TASP are included.
- Suggest that recommendations be specific to Therapeutic After School Program and not generic group services when applicable.

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Summer Therapeutic Activities Program General Guidance

STAP General Guidance



- A written order and assessment are required for STAP effective 1/17/2020.
- Life Domain evaluation completed after 10/19/19 can be utilized as the written order as long as all requirements were met.
- Assessments for STAP can be office based. What is a reasonable timeframe for assessments to be completed prior to STAP? 60 days pre-STAP start date? **Group agreed to 180 days pre-STAP.**
- Magellan is proposing that STAP providers utilize BSC codes to complete the assessment until contracted for IBHS Group Services- confirm that this code is available to all providers.
- Authorization requests should be for the duration of the STAP program.
- Written orders/assessments completed for BHRS/IBHS can be utilized for the STAP as well, as long as recommendations for STAP are included.
- Suggest that recommendations be specific to Summer Therapeutic Activities Program and not generic group services when applicable.

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Therapeutic After School Program/STAP Transitional Authorization Process

Initial Requests



- Written orders need to be completed for any member seeking TASP/STAP on 1/17/20 or later.
- For initial requests, providers will request authorization for the assessment utilizing current BSC codes on the current BHRS TAR. Authorization requests for assessment will include the TAR submitted with copy of written order.
- Magellan will authorize 15 hours (60 units) for the assessment for TASP and STAP for 30 calendar days of BSC (H0032 HP EP).
- Assessments for TASP and STAP may be completed in the office or site.
- Assessments should be completed within 15 business days as per the regulations.

Initial Requests (continued)



- Providers will have 7 calendar days to schedule first assessment appointment from completion of the written order or from the initial call from the family with a verified written order. Providers should document any family cancellations or no-shows that impact timeline.
- Following the completion of the assessment and development of the Individualized Treatment Plan (ITP) the authorization request for TASP should be submitted utilizing the current BHRS Treatment Authorization Request (TAR). Packet submission elements for IBHS include the following:
 1. Treatment Authorization Request (TAR) Form – updated 1/2020
 2. Written order – Magellan template available
 3. Assessment – Please be sure this includes specific service(s) recommendation
 4. Individualized Treatment Plan (ITP)
 5. ISPTM summary note if TASP is provided in school

Continued Stay Requests



- During the current TASP authorization period, a written order will be completed as per the regulation requirements. The provider will utilize currently authorized TASP units to complete the assessment. If the provider requires additional units of TASP or individual time with the member, BSC (H0032 HP EP) services can be utilized to complete the assessment. The provider should submit a brief statement of explanation which includes the additional units needed.
- Following the completion of the Assessment and development of the Individualized Treatment Plan (ITP), the authorization request for TASP should be submitted utilizing the current BHRS TAR. Packet submission elements for IBHS include the following:
 1. Treatment Authorization Request (TAR) Form – updated 1/2020
 2. Written order – Magellan template available
 3. Assessment – Please be sure this includes specific service(s) recommendation.
 4. Individualized Treatment Plan (ITP)
 5. ISPTM summary note if TASP is provided in school



This process will remain in place until agencies are contracted for IBHS services. We appreciate your continued partnership and flexibility as we implement the new regulations. We anticipate that group services will include assessment codes under IBHS.



Questions related to TASP/STAP Transitional Authorization Process?

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Written Order

Group Service Initiation Requirements



- (a) An IBHS agency shall provide group services to a child, youth or young adult in accordance with a written order under § 1155.34(a)(1) (relating to payment conditions for group services).
- (b) Prior to the initiation of group services, the IBHS agency shall obtain written consent to receive the group services identified in the written order from the youth, young adult or parent or legal guardian of a child or youth.

Written Order Requirements



- A written order is based on a face-to-face interaction with the youth within 12 months of initiation of IBHS.
- Includes the following:
 - Behavioral Health Diagnosis
 - Specifies the IBHS service, hours, and setting
 - Clinical information that supports the medical necessity of the order
 - The measurable improvements that would indicate when services may be reduced, changed or terminated

Who can write a Written Order?



- Written by a licensed physician, licensed psychologist, certified registered nurse practitioner, or other licensed practitioner whose scope of practice includes diagnosis and treatment of behavioral health disorders and the prescribing of behavioral health services, including IBHS.
- There will not be a unique code for written orders—these should be completed under another billable service.
- Written orders must be completed by staff who are ORP (Ordering/Referring/Prescribing) enrolled.
- Magellan has a page on our website about ORP:

<https://www.magellanofpa.com/for-providers/provider-resources/orderingreferring-prescribing-orp/>

Written Orders



- The BH-MCO's have created a universal template for written orders.
- The template can be utilized to order the assessment; the assessment and co-occurring services for stabilization; or assessment and then resulting IBS services.
 - It is recommended that the Written Orders use the language of "up to" for services, which will allow the assessment to fine tune the prescription.
- If using a written order, an assessment must then be completed that meets regulation requirements.
- Services cannot be authorized one year past the date of the written order without a new order. BHRS services cannot be authorized past 1/17/21.
 - For example, a written order is completed on 2/1/2020. An authorization to start services starts 11/1/2020. The authorization cannot go beyond 1/17/2021.

Written Order Template



- **Part A: Initial Written Order for Initial Assessment, Stabilization and Treatment Initiation**
- A comprehensive, face-to-face assessment is recommended to be completed by an IBHS clinician to further define how the recommendations in this order will be used and to inform and complete an Individualized Treatment Plan (ITP). IBHS Treatment Services may also be delivered during the assessment period for stabilization and treatment initiation provided a treatment plan has been developed for the provision of these services.
- Please select the assessment type and treatment services necessary for stabilization that you are recommending, based on the symptom(s) and/or behavior(s) of concern and the settings/domains in which they are occurring. NOTE: You must complete all sections in one row for a service to be appropriately authorized.

Written Order Template (continued)



- **Part B: Written Order for Intensive Behavioral Health Services (IBHS)**
- A comprehensive, face-to-face assessment has been completed by this prescriber and/or an IBHS clinician to further define how the recommendations in this written order will be used. An Individualized Treatment Plan has also been completed, based on the result of the assessment.
- Please select which one of the following service types you are recommending, based on the symptom(s) and/or behavior(s) of concern and the settings/domains in which they are occurring. NOTE: You must complete all sections in one row for service to be appropriately authorized.
- The assessment and ITP will be sent via e-mail along with this PowerPoint.

Updates to Written Orders



- Written orders can be updated within the 12 months of the original written order
- Written order updates do not require a face to face
- Written order updates can be based upon new clinical information from the assessment
- Written order updates can only be completed by the original order writer
- Written order updates do not extend the life (12 months) of the original written order



Questions related to Written Order?

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Assessment

Assessment for Group Services



- (a) A face-to-face assessment shall be completed by a graduate-level professional for a child, youth or young adult within 15 days of the initiation of group services in accordance with § 5240.21(b)—(d) and (f) (relating to assessment) and prior to completing the ITP.
- (b) The assessment shall be reviewed and updated in accordance with § 5240.21(e) and (f).

Include on Assessment



- Date of written order
- Date written order received
- Date assessment began
- Date assessment complete
- Date IBH service began

Providers should begin developing processes to track these reporting elements.

Assessment for Group Services



- Assessment shall include the following:
 - Strengths and needs across developmental and behavioral domains
 - Strengths and needs of family system
 - Natural supports
 - Specific services needed to support the child's needs
 - Specific services needed to support parent/caregiver needs



Clinical information including:

- Treatment history
- Medical history
- Developmental history
- Family structure and history
- Educational history
- Social history
- Trauma history
- Developmental, Cognitive, Communicative, Social and Behavioral functioning
- Other relevant clinical information
- Cultural, language, or communication needs
- Summary of treatment recommendations

Written Order and Assessment Agreement



- If the assessment recommendations agree with the written order recommendations, submit both as part of the IBHS authorization packet
- If the assessment recommendations differ from the written order recommendations:
 - Provider must go back to the order writer with the updated clinical assessment to review recommendations. Written order writer can update the order to match the assessment or leave the recommendations as originally written based on their clinical judgement. This should be documented and included in the packet submission.
 - If provider is unable to collaborate with the order writer and is able to complete a new order with new recommendations, then this should be completed. Packet should include original order, assessment and new order. All will be reviewed for medical necessity.



Questions related to Assessment?

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Individualized Treatment Plan for TASP/STAP

Individualized Treatment Plan for Group Services



- A written ITP shall be completed by a graduate-level professional within 30 days after the initiation of group services and be based on the assessment completed in accordance with § 5240.95 (relating to assessment).
- (b) The ITP must include the recommendations from the licensed professional who completed the written order for group services in accordance with §§ 1155.32(a)(1) and 1155.34(a)(1) (relating to payment conditions for individual services; and payment conditions for group services).
- (c) The ITP shall be strength-based with individualized goals and objectives to address the identified therapeutic needs for the child, youth or young adult to function at home, school or in the community.

ITP (con't)



- The ITP must include the following:

(1) Specific goals and objectives to address the identified therapeutic needs with definable and measurable outcomes.

(2) Whether and how parent, legal guardian or caregiver participation is needed to achieve the identified goals and objectives.

(3) Structured therapeutic activities, community integration activities and individual interventions to address identified therapeutic needs for the child, youth or young adult to function at home, school or in the community.

(4) Timeframes to complete each goal.

(5) Settings where group services may be provided.

(6) Number of hours that group services will be provided to the child, youth or young adult.

(e) The ITP shall be developed in collaboration with the child, youth, young adult or parent, legal guardian or caregiver of the child or youth as appropriate.

ITP (con't)



- The ITP shall be reviewed and updated at least every 6 months or if one of the following occurs:
 - (1) The child, youth or young adult has made sufficient progress to require that the ITP be updated.
 - (2) The child, youth or young adult has not made significant progress towards the goals identified in the ITP within 90 days from the initiation of the services.
 - (3) The youth or young adult requests an update.
 - (4) A parent, legal guardian or caregiver of the child or youth requests an update.
 - (5) The child, youth or young adult experiences a crisis event.
 - (6) The ITP is no longer clinically appropriate for the child, youth or young adult.
 - (7) A staff person, primary care physician, other treating clinician, case manager or other professional involved in the child's, youth's or young adult's services provides a reason an update is needed.
 - (8) The child, youth or young adult experiences a change in living situation that results in a change of the child's, youth's or young adult's primary caregivers.



- (g) An ITP update must include the elements in subsection (d) and the following:
 - (1) A description of progress or lack of progress toward previously identified goals and objectives.
 - (2) A description of any new goals, objectives and interventions.
 - (3) A description of any changes made to previously identified goals, objective or interventions.

ITP (con't)



- (4) A description of new interventions to be used to reach previously identified goals and objectives.
 - (h) The ITP and all updates shall be reviewed, signed and dated by the youth, young adult or parent or legal guardian of the child or youth, and the staff person who completed the ITP.
 - (i) The ITP and all updates shall be reviewed, signed and dated by an individual who meets the qualifications of a clinical director in § 5240.12 (relating to staff qualifications).

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Service Description Process



- Please continue to send approved service descriptions with a copy of the approval letter to the IBHS@MagellanHealth.com email.

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Outcomes

Outcomes for TASP and STAP



- What measures are currently in place to access outcomes of TASP?
- What standardized tools are currently utilized in TASP?
- What measures are currently in place to access outcomes of STAP?
- What standardized tools are currently utilized in STAP?

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Overlap with Other Services

Overlap with Other Services



- Providers are required to ensure that there is not a duplication in service delivery for any member attending STAP/TASP
- If member is receiving other services, these need to be coordinated with the TASP and STAP programs to ensure effective and efficient utilization of services
- It is expected that STAP/TASP be all-inclusive services and not require the additional support of TSS/BHT etc.

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Upcoming Forums & Technical Assistance

Technical Assistance calls



- Magellan will continue to offer ½ hour IBHS technical assistance calls to any provider interested.
- We would like any provider needing to transition Members as well as agencies proposing to provide group services for the first time to sign up.
- Please use the sign up genius link to sign up and we will email you the zoom connection. <https://www.signupgenius.com/go/9040C44ADA72DA5FD0-ibhs>

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