

Magellan Compliance Notebook

March, 2013

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) strives on being proactive and using education as a preventative tool to provide our members the highest quality of care through you, the provider.

The Quality Improvement Department at Magellan has committed to sending monthly e-mails to targeted providers on a Compliance related subject. This month, we are going to focus on the Department of Public Welfare's (DPW) **Medical Assistance Provider Self-Audit Protocol**.

Through our partnership with DPW, other PA HealthChoices Behavioral Health Managed Care Organizations and our provider network, we encourage the practice of self-reporting with the common goal of protecting the financial integrity of the MA program.

Although this is a voluntary protocol, Magellan supports the notion that treatment providers have an ethical and legal duty to promptly return inappropriate payments that they have received from the MA Program. In order to encourage proactive efforts to identify and return inappropriate payments, if a provider properly identifies an inappropriate payment and reports it to the MCO, and the acts underlying such conduct are not fraudulent, DPW will not seek double damages, but will accept repayment without penalty.

Magellan supports the Centers for Medicare & Medicaid Services (CMS) Compliance Program Guidelines which includes a component on provider auditing. All providers should develop a Claims Auditing Policy which includes a procedure and mechanism for oversight in this area. Self-auditing is a good tool to measure internal compliance and ensures compliance with MA regulations.

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Per DPW's Self-Audit Protocol, providers have several options for conducting the self audits and expediting the return of inappropriate payments to the MCO/ Department:

Option 1 - 100 Percent Claim Review

Option 2 - Provider-Developed Audit Work Plan for BPI Approval

Option 3 - DPW Pre-Approved Audit Work Plan with Statistically Valid Random Sample (SVRS)

Included below is a link to this document which has also been added as an attachment to this e-mail

http://www.dpw.state.pa.us/learnaboutdpw/fraudandabuse/medicalassistanceproviderselfauditprotocol/S_001151

At Magellan, we will continue to educate our providers with the most up-to-date MA Bulletins and Regulations in order to ensure Compliance. Our members are our utmost priority and together, we can provide quality services through education, knowledge, and being a proactive advocate for our member population.

Thank you for your ongoing hard work and dedication to our members!