



Magellan Compliance Notebook

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) strives to be proactive and use education as a preventative tool to help ensure our members receive the highest quality of care through you, the provider. The Compliance Department at Magellan is committed to sending monthly e-mails to targeted providers regarding a Compliance-related subject.

This e-mail communication is specific to your HealthChoices (Pennsylvania Medicaid) Contract with Magellan.

This month, Magellan shares an important reminder regarding the contractual requirement for providers to notify Magellan in the case of a change in licensure status. This notification requirement includes the receipt of provisional licenses, regardless of whether the organization intends to appeal the determination.

All network providers should be familiar with the information in the contractual agreement. The contractual language extracted and shared below can be found in Section 6.1 of the organization's agreement with Magellan. Failure to notify Magellan of change in licensure status within the identified timelines may affect your network status and corrective activities may be applicable.

SECTION 6.1, Laws, Regulations, Licenses and Accreditation

*Provider warrants that it is, and during the term of this Agreement will continue to be, operating in full compliance with all applicable federal and state laws. Facility/ Provider further agrees that it will conform with all standards of JCAHO or such other applicable accrediting authority as Magellan may specify. Upon written request by Magellan, Facility/ Provider shall provide Magellan with a copy of its statement of accreditation status and survey from JCAHO or other accrediting body. Without limiting the foregoing, Facility/ Provider warrants that it holds and will continue to hold an unrestricted license to operate as a hospital or primary residential treatment program in the State where Covered Services are rendered under this Agreement and that it has all other permits and licenses required for operation. Additionally, Facility/ Provider represents that it has engaged duly licensed and qualified staff. **Facility/ Provider shall notify Magellan in writing, within 10 days of: (a) any suspension, revocation, condition, limitation, qualification or other restriction, or upon initiation of any investigation or other action which could reasonably lead to such restriction on Facility's/ Provider's licenses, certification and permits by any federal***

authority or by any state in which Facility is authorized to provide health care services; or (b) any charges of malpractice or professional or ethical misconduct brought against Facility and/or any clinician employed by or under contract with Facility/ Provider. Further, Facility/ Provider shall notify Magellan in writing within 10 days in the event of: (a) any change in the licensure or privileges of any Facility/ Provider staff member, including but not limited to suspension, revocation, condition, limitation, qualification or other restriction, or upon initiation of any action which could reasonably lead to such restriction of such Facility's/ Provider's staff member's license, certification and permit by federal authorities or by any state in which such Facility's/ Provider's staff member is authorized to provide health care services; (b) any suspension, revocation or restriction of staff privileges at any licensed hospital or other facility at which a Facility/ Provider staff member employed by or under contract with Facility/ Provider has staff privileges.

Providers should send notifications of licensure status change to:

Scott Donald, Regional Field Network Director
1 W. Broad Street, Suite 100, Bethlehem, PA 18018
O 610-814-8040
E sddonald@magellanhealth.com

Upon receipt of licensure status change, the Magellan Quality Improvement Department may be engaged for review and coordination around any quality of care concerns. Magellan strives to ensure that network providers are working within standards of care. It is a priority for Magellan to monitor and support continuous quality improvement across the network and Magellan is available for technical support and partnership opportunities.

At Magellan, we will continue to educate our providers with updated MA Bulletins, regulations and other pertinent information in order to ensure Compliance. Although providers are ultimately responsible for knowing and complying with all applicable regulations, we proactively engage providers on an ongoing basis to make sure they are aware of compliance related requirements and expectations. Medicaid Program Integrity is truly a collaborative effort between our providers, county customers, Magellan, BPI and other oversight agencies. The monthly e-mail blast topics are generated from audit results and trends; however, are also sent in response to recent Magellan policy updates; newly released or relevant MA Bulletins and Policy Clarifications; or Regulation changes. The intention is to afford our providers with as many resources as possible to combat FWA and reduce overpayments.

Thank you for your ongoing hard work and dedication to our members!

Magellan of Pennsylvania's Compliance Team

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