

Magellan Compliance Notebook

November, 2013

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) strives on being proactive and using education as a preventative tool to provide our members the highest quality of care through you, the provider.

The Quality Improvement and Compliance Departments at Magellan have committed to sending monthly e-mails to targeted providers on a Compliance related subject. This month, we'd like to remind Outpatient providers of the importance of correct coding, especially when differentiating between Individual (90832; 90834; 90837) and Family therapy sessions (90846; 90847).

In recent audits of Outpatient providers, Magellan's Compliance Department has identified billing discrepancies related to paid claims for Individual and Family Outpatient Therapy sessions wherein the documentation in member records did not support the CPT code that was billed and paid by Magellan. The requirement for correctly reporting the service provided can be found on the reverse side of the CMS 1500 claims submission form (attached). Through signature on this claims submission form, providers seeking Medicaid payments must certify certain facts of the service provided, as well as that the information is accurate. If the claim lists a service different from the service actually rendered, then the information on the claim is not true or accurate, and is a misrepresentation of the rendered service.

In some cases, the session may have included portions in which the identified client was seen alone and the remainder of the session included both the identified client and a family member (or a family member alone without the client present). In this case, the rendering clinician should make a determination regarding whether the focus of the session was Individual Therapy or Family Therapy. It is the rendering clinician's responsibility to ensure that their documentation supports this determination.

For additional information, please refer to a CPT Code book or the American Medical Association (AMA) which publishes the CPT codes and their definitions.

As a reminder, there are also two distinct Family Therapy codes which are defined on your Magellan contract as well as by AMA:

- 90846= Family Therapy without client present
- 90847= Family Therapy with client present

When submitting claims to Magellan for Family Therapy, the documentation must also support the procedure code that is billed.

At Magellan, we will continue to educate our providers with updated MA Bulletins, Regulations and other pertinent information in order to ensure Compliance. Our members are our utmost priority and together, we can provide quality services through education, knowledge, and being a proactive advocate for our member population.

Thank you for your ongoing hard work and dedication to our members!