

# Magellan Compliance Notebook – November, 2016

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) strives to be proactive and use education as a preventative tool to help ensure our members receive the highest quality of care through you, the provider. The Compliance Department at Magellan is committed to sending monthly e-mails to targeted providers regarding a Compliance-related subject.

*This e-mail communication is specific to your HealthChoices (Pennsylvania Medicaid) Contract with Magellan.*

This month's communication is a reminder for Certified Peer Support providers regarding ongoing training requirements.

As a reminder, a Certified Peer Specialist is an individual who meets the eligibility criteria for a peer specialist as outlined in the OMHSAS Peer Support Services bulletin and who has successfully completed a peer certification training program, as defined by the Department.

Providers of Certified Peer Support services must develop a written staff training plan that ensures that each practitioner in the peer support program receives training appropriate to his or her identified needs and the position requirements. The training plan will identify training objectives that address the enhancement of knowledge and skills as well as the provision of services in an age-appropriate and culturally competent manner and ensure that staff attain and maintain peer specialist certification.

Peer Specialists must complete 18 hours of continuing education training per year with 12 hours specifically focused on peer support or Recovery practices, or both, in order to maintain peer specialist certification.

Providers must maintain a written record of training attended by each peer support staff classification (Mental Health Professional, Peer Specialist Supervisor, and Certified Peer Specialist).

All providers should further ensure that peer specialists within the agency are given opportunities to meet with or otherwise receive support from other peer specialists both within and outside the agency.

Training logs and records are assessed during routine and targeted audits by Magellan's Network and/or Compliance Departments. Corrective Action Plans may be applied as indicated.

At Magellan, we will continue to educate our providers with updated MA Bulletins, Regulations and other pertinent information in order to ensure Compliance.

Thank you for your ongoing hard work and dedication to our members!

## Magellan of Pennsylvania's Compliance Team

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