

Magellan Compliance Notebook-

October, 2014

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) strives on being proactive and using education as a preventative tool to provide our members the highest quality of care through you, the provider.

This e-mail communication is specific to your HealthChoices (Pennsylvania Medicaid) Contract with Magellan.

The Quality Improvement and Compliance Departments at Magellan have committed to sending monthly e-mails to targeted providers on a Compliance related subject. This month, we'd like to share an exciting update with all providers regarding the enhancements that have been made specific to Compliance-related information on www.magellanofpa.com.

Magellan takes provider fraud, waste and abuse seriously. We promote provider practices that are compliant with all federal and state laws. Our expectation is that providers will submit accurate claims, not abuse processes or allowable benefits, and exercise their best independent judgment when deciding which services to order for their patients. Accordingly, Magellan has instituted extensive procedures to combat these problems. These procedures are wide-ranging and multi-faceted, focusing on education, prevention, detection and investigation of all types of fraud, waste and abuse in government programs.

As part of our goal to increase education and improve resources in this area, Magellan's local Compliance Department committed itself to enhancing the information that is available to our providers specific to Fraud, Waste & Abuse on our PA website. Throughout the year we solicited provider feedback in a variety of forums in order to incorporate your input into this product.

We are pleased to announce that the Compliance page on our website has received it's much needed and anticipated facelift.

You may access this information at the following location: <http://www.magellanofpa.com/providers-pa/fraud,-waste-abusecompliance.aspx>

Per your recommendations, we have added helpful links on the following topics:

- Preparing for an Audit
- Trainings/ Education
- Resources

- Making a Fraud, Waste or Abuse Referral
- Audit Trends
- Compliance Best Practices

It's important to note that we always welcome provider feedback so if you have additional suggestions, please don't hesitate to contact us.

At Magellan, we will continue to educate our providers with updated MA Bulletins, Regulations and other pertinent information in order to ensure Compliance.

Thank you for your ongoing hard work and dedication to our members!

Magellan of Pennsylvania's Compliance Team

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