

# Magellan Compliance Notebook

## April, 2013

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) strives on being proactive and using education as a preventative tool to provide our members the highest quality of care through you, the provider.

The Quality Improvement Department at Magellan has committed to sending monthly e-mails to targeted providers on a Compliance related subject. This month's email blast will focus on Outpatient Drug and Alcohol Clinic Services- Chapter 1223 (attached). Additionally, some other helpful and pertinent D&A regulations have been attached to this e-mail as a reference. These bulletins cover some common mistakes Magellan has observed during provider audits.

In summary:

- Per §1223.2 Definitions:
  - All Therapies: individuals must have a diagnosed drug/alcohol abuse or dependence problem. Sessions must be conducted by drug/alcohol clinic psychotherapy personnel under the supervision of a physician.
    1. Group: No less than 2 and No more than 10 persons.
      - a. Minimum of 1 hour session
    2. Individual:
      - a. Session held for a minimum of ½ hour.
    3. Psychiatric evaluation:
      - a. Provided only by a psychiatrist.
    4. Drug/Alcohol clinic visits:
      - a. Visit shall be a minimum duration of 15 minutes
- Per §1223.13 Non-covered services:
  - Payment will not be made for the following types of services regardless of where or to whom they are provided:
    1. Non-medical counseling consisting of supportive activities to improve an individual's problem solving and coping skills and intrapersonal or interpersonal developmental

and functioning; and group recreation or group social activities, as group psychotherapy.

2. Any clinic services conducted over the telephone
3. Cancelled appointments
4. Inpatient hospital methadone maintenance
5. Vocational rehabilitation, day care, drug/alcohol or mental health partial hospitalization, reentry programs, occupational or recreational therapy. Driving while intoxicated or Driving under the influence programs or schools; follow up or aftercare; case management; central intake or records; shelter services; hot line or social services, etc
6. Any MA covered service, including drug/alcohol clinic services, provided to inmates of State or county correctional institutions or committed residents or public institution.
7. Drug/alcohol outpatient clinic services provided to residents of treatment institutions and psychiatric partial hospitalization services.
8. Services to persons without a drug/alcohol abuse or dependence diagnosis.
9. Home visits not provided in accordance with the conditions specified in §1223.52
10. Services provided without a level of care assessment for each patient prior to admission to the clinic
11. Services provided within or beyond the 15<sup>th</sup> calendar day following intake, without the clinic's supervisory physician's review and approval of the patient's level of care assessment, psychosocial evaluation, treatment plan and determination of the patient's diagnosis as specified in §1223.52(a)(6)(i)

Please remember to utilize the regulations and bulletins in regards to this level of care and to continue educating your staff. This will promote consistent compliance throughout your agency.

Thank you for your time and remember to keep those Regulations and Bulletins in a binder for staff to access at any time!