

NEWS RELEASE

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Magellan Behavioral Health of Pennsylvania, Inc. Earns Distinction in Multicultural Health Care from the National Committee for Quality Assurance

Newtown, PA - [August 11, 2021] – <u>Magellan Health, Inc</u>. (NASDAQ: MGLN) today announced that Magellan Behavioral Health of Pennsylvania, Inc. (Magellan), a Medicaid Managed Behavioral Health Organization (MBHO), has earned the Distinction for Multicultural Health Care (MHC) from the National Committee for Quality Assurance (NCQA). Magellan currently administers behavioral health benefits through HealthChoices contracts with Bucks, Cambria, Delaware, Lehigh, Montgomery and Northampton counties.

NCQA is an independent, not-for-profit organization dedicated to assessing and reporting on the quality of managed care plans, managed behavioral healthcare organizations, preferred provider organizations, new health plans, physician organizations, credentials verification organizations, disease management programs and other health-related programs. NCQA reviews include rigorous on-site and off-site evaluations conducted by a team of physicians and managed care experts. NCQA's Distinction in MHC identifies organizations that excel in providing culturally and linguistically sensitive services, and work to reduce health care disparities.

"It is rewarding to achieve this MHC Distinction from the NCQA, and it validates the hard work of the Magellan team," said Jim Leonard, CEO for Magellan Behavioral Health of Pennsylvania. "Magellan staff, network providers, and our county partners are committed to service excellence that promotes culturally competent services, recognizes the importance of treatment available in preferred languages, and strives to reduce health care disparities in our communities."

"Throughout the application process for this MHC Distinction, the Magellan team, in collaboration with our county partners, enhanced our continual readiness process to ensure this important work will continue through all aspects of the delivery system of care," said Maria Brachelli-Pigeon, quality improvement director for Magellan Behavioral Health of Pennsylvania.

About the National Committee for Quality Assurance (NCQA) and the Distinction in Multicultural Health Care (MHC): NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA's website contains information to help consumers, employers and others make more-informed health care choices. NCQA can be found online at ncqa.org, on Twitter @ncqa, on Facebook at facebook.com/NCQA.org/ and on LinkedIn at linkedin.com/company/ncqa.

About Magellan Health: Magellan Health, Inc., is a leader in managing the fastest growing, most complex areas of health, including special populations, complete pharmacy benefits and other specialty areas of healthcare.

Magellan supports innovative ways of accessing better health through technology, while remaining focused on the critical personal relationships that are necessary to achieve a healthy, vibrant life. Magellan's customers include state and county governmental agencies, health plans and other managed care organizations, employers, labor unions, various military and third-party administrators. For more information, visit MagellanHealth.com.

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