

Welcome to the Magellan Provider IBHS Workgroup

NOVEMBER 5, 2021

Magellan
HEALTHCARE®

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Welcome and Opening Remarks

Agenda



- Updates from OMHSAS
- Network Updates
- IBHS Staffing
- Subsidized Child Care
- Clinical Updates & Reminders
- Upcoming Forums and Technical Assistance
- Questions

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Updates from OMHSAS

Updates from OMHSAS



- **Confirming ORP enrollment:** Provider Quick Tip #155 and looking up ORP providers – Tip gives a link to look up individuals. <https://www.dhs.pa.gov/providers/Quick-Tips/Pages/default.aspx>
- Pursuant to Act 73 of 2021, the suspension of various regulatory provisions under the state disaster emergency declaration that are currently in effect and which were set to expire on September 30, 2021, are now extended until further notice.
- Reporting requirements are finalized.
- **BSL-Checklist** instructions from the Board of Medicine contained on next few slides.

BSL License Checklist/Instructions



- Application - All applications are processed in order of submission. If this application is not completed within six months, updates of certain sections and/or supporting documents will be required. If the application has not been completed within one year from the date it was received, applicants will be required to submit a new application (another application processing fee) and supporting documents, as necessary.
- Application Fee - An application fee of \$75.00 is required. Please note that all fees are non-refundable.
- Child Abuse CE - All health-related licensees/certificate holders and funeral directors are considered “mandatory reporters” under section 6311 of the Child Protective Services Law (23 P.S. § 6311). Therefore, all persons applying for issuance of an initial license or certificate from any of the health-related boards (except the State Board of Veterinary Medicine) or from the State Board of Funeral Directors are required to complete, as a condition of licensure, 3 hours of approved training by the Department of Human Services (DHS) on the topic of child abuse recognition and reporting. After you have completed the required course, the approved provider will electronically submit your name, date of attendance, etc. to the Bureau. For that reason, it is imperative that you register for the course using the information provided on your application for licensure/certification. A list of DHS-approved child abuse education providers can be found on the Department of State Website.

BSL instructions continued...



- Child Abuse History Clearance - Contact the Department of Human Services or equivalent agency for each state in which you currently reside or work and have resided or worked during the previous 10 years and request a Child Abuse History Clearance be completed.
- Clinical Experience- Complete Section 1 of the Verification of Clinical Experience form (Form 4) and forward to your previous/current employer or clinical supervisor for completion of Section 2. The employer or supervisor must verify completion of at least 1,000 hours of in-person experience with individuals with behavioral challenges or autism spectrum disorders. The verification form must be completed and returned directly to the Board from the employer or clinical supervisor. The form will be available for download and printing when the application is submitted.
- Databank Report- Provide an official notification of information (Self Query) from the National Practitioner Data Bank. Please refer to the NPDB website for additional information. When you receive the "Response to your Self Query," you will need to upload it to your online application. The report will need to be uploaded, where prompted, in order to submit your application.
- Federal Bureau of Investigation (FBI)- Contact the Federal Bureau of Investigation (FBI) to obtain an FBI Criminal Background Check at <https://www.fbi.gov/services/cjis/identity-history-summary-checks>. The Board will accept the official FBI Report or a report from an official FBI approved Channeler. A list of approved channelers can be found at <https://www.fbi.gov/services/cjis/identity-history-summary-checks/list-of-fbi-approved-channelers-for-departmental-order-submissions>.

BSL instructions continued...



- Functional Experience - Complete Section 1 of the Verification of Behavior Assessment Experience form (Form 3) and forward it to your previous/current employer or clinical supervisor for completion of Section 2. The form must verify the completion of at least one year of experience involving functional behavior assessments of individuals under 21 years of age, including the development and implementation of behavioral supports or treatment plans. The verification form must be completed by the applicant's employer or clinical supervisor and returned directly to the Board from the employer or supervisor. The form will be available for download and printing when the application is submitted.
- Letter of Good Standing (LOGS) - Contact the licensing authorities of the states, territories or countries where you hold or have ever held a license, certificate, permit, registration or other authorization to practice a health-related profession (whether active, inactive, expired or current) and request letters of good standing/verification of licensure in that state or jurisdiction. The letter must include the following: license issue and expiration date, license status (current or expired) and disciplinary standing. The letter(s) of good standing must be sent directly to the Board.
- National Certification - Contact the BACB (Behavior Analyst Certification Board) and request a BACB Letter of Good Standing for your certification as a Board-Certified Behavior Analyst (BCBA) or Board-Certified Behavior Analyst—Doctoral (BCBA-D) to be sent directly to the Board.

BSL instructions continued...



- Resume Curriculum Vitae - Please upload a Curriculum Vitae/Resume listing all periods of employment or unemployment (i.e., child rearing, research, etc.) from graduation of undergraduate to present (the education completed which qualifies you for this license). The list must be in chronological order, including the name, city and state of the employer, dates of employment or advanced education/training (include the month and year), and description of the practice activity.
- State Police Criminal History Check - Contact the state police in which you currently reside or work and have resided or worked during the previous 10 years and request a Criminal History Record Information Report (CHRI) be completed.

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Network Updates

Newly Contracted IBHS Providers



- Adaptive Connections – Contracted for Bucks County for ABA.
- Behavior Frontiers – Contracted for Delaware and Montgomery Counties for ABA.
- Building Blocks – Contracted for Bucks, Del, and Montgomery Counties for ABA.
- Helping Hands – Contracted for Bucks, Del, and Montgomery Counties for ABA.
- Mission Autism – Contracted for Lehigh and Northampton Counties for ABA.

There are several additional agencies in the various stages of contracting and credentialing for the next quarter.

Network Team



Mitch Fash – Network Manager – MFash@magellanhealth.com

Jess Pearce – Sr. Network Management Specialist – Cambria County- jpearce@magellanhealth.com

Michael Ditty – Network Management Specialist – Lehigh/Northampton Counties - msditty@magellanhealth.com

Crystal Devine – Network Management Specialist – Delaware/Montgomery Counties - cedevine@magellanhealth.com

Kelly Sroka – Network Management Specialist – Bucks County - klsroka@magellanhealth.com

Jeff Stumm – Network Management Specialist – Contracts/Credentialing - jrstumm@magellanhealth.com

Alyssa Gorzelsky – Claims Resolution Specialist – amgorzelsky@magellanhealth.com

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IBHS Staffing

During Q3 2021, the total # of new IBHS referrals staffed across all 6 counties....

360

During Q3 2021, the total # of IBHS discharges across all 6 counties....

314

Which county had the most # of new referrals started in Q3 2021?

?

Which county had the most # of new referrals started in Q3 2021?

BUCKS COUNTY

91

Which county had the most # of discharges in Q3 2021?

?

Which county had the most # of new referrals started in Q3 2021?

MONTGOMERY COUNTY

89

Bucks County Data – Q3 2021



Per Provider report from Access Surveys:

- Individual services: 130 referrals in Q3. 53 started services. 54 discharged.
- ABA services: 83 referrals in Q3. 38 started services. 23 discharged.

Cambria County Data – Q3 2021



Per Provider report from Access Surveys:

- Individual services: 26 referrals in Q3. 11 started services. 14 discharged.
- ABA services: 10 referrals in Q3. 10 started services. 2 discharged.

Delaware County Data – Q3 2021



Per Provider report from Access Surveys:

- Individual services: 293 referrals in Q3. 42 started services. 71 discharged.
- ABA services: 109 referrals in Q3. 18 started services. 8 discharged.

Lehigh County Data – Q3 2021



Per Provider report from Access Surveys:

- Individual services: 69 referrals in Q3. 32 started services. 18 discharged.
- ABA services: 114 referrals in Q3. 40 started services. 9 discharged.

Montgomery County Data – Q3 2021



Per Provider report from Access Surveys:

- Individual services: 264 referrals in Q3. 60 started services. 81 discharged.
- ABA services: 86 referrals in Q3. 17 started services. 8 discharged.

Northampton County Data – Q3 2021



Per Provider report from Access Surveys:

- Individual services: 21 referrals in Q3. 16 started services. 9 discharged.
- ABA services: 85 referrals in Q3. 23 started services. 17 discharged.

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Subsidized Child Care

Title 55 CHAPTER 3041. SUBSIDIZED CHILD CARE ELIGIBILITY



§ 3041.11. Nondiscrimination.

(a) An eligibility agency may not discriminate against applicants for or recipients of Federal or State subsidized funds on the basis of age, race, sex, color, religious creed, national or ethnic origin, ancestry, sexual preference or **physical or mental** disability.

(b) An eligibility agency shall offer childcare subsidy within the provisions of applicable civil rights laws and regulations, including the following:

- (1) The Pennsylvania Human Relations Act (43 P. S. § § 951—963).
- (2) The Age Discrimination Act of 1975 (42 U.S.C.A. § § 6101—6107).
- (3) Title VI of the Civil Rights Act of 1964 (42 U.S.C.A. § § 2000d—2000d-4a).
- (4) Title VII of the Civil Rights Act of 1964 (42 U.S.C.A. § § 2000e—2000e-15).
- (5) Section 504 of the Rehabilitation Act of 1973 (29 U.S.C.A. § 794).
- (6) The Americans with Disabilities Act of 1990 (42 U.S.C.A. § § 12101—12210).

<http://www.pacodeandbulletin.gov/Display/pacode?file=/secure/pacode/data/055/chapter3041/s3041.11.html&d=reduce>

The Americans with Disabilities Act: Chapter 126 - Subchapter II - Public Services



The term "public entity" means

- (A) any State or local government;
- (B) any department, agency, special purpose district, or other instrumentality of a State or States or local government; and
- (C) the National Railroad Passenger Corporation, and any commuter authority (as defined in section 24102(4) of title 49).

The term "qualified individual with a disability" means an individual with a disability who, with or without reasonable modifications to rules, policies, or practices, the removal of architectural, communication, or transportation barriers, or the provision of auxiliary aids and services, meets the essential eligibility requirements for the receipt of services or the participation in programs or activities provided by a public entity.

Sec. 12132. Discrimination

- Subject to the provisions of this subchapter, no qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of services, programs, or activities of a public entity, or be subjected to discrimination by any such entity.

<https://www.ada.gov/pubs/adastatute08.htm#12131>

Barriers to Access for Children with Disabilities



- Serving children with special needs can require providers to invest in specialized staff training and equipment.
- Providing accommodations can represent a significant financial investment for providers, especially small centers.
- Potentially risky business decision given high turnover rates and uncertain or unreliable demand
- To keep costs manageable, providers may also target services to children with less severe caregiving needs, bypassing families requiring more specialized (and costlier) services.
- Providers may be hampered by a lack of confidence and uncertainty in their ability to care for children with disabilities, especially if they have limited experience or familiarity with this population
- Parents encounter an unwillingness and a lack of provider training related to delivering appropriate services for children with disabilities and special needs
- Centers are more likely than licensed family homes to serve children with disabilities, especially large centers with the financial capacity to invest in necessary staff training and equipment

https://www.urban.org/sites/default/files/publication/99146/insights_on_access_to_quality_child_care_for_children_with_disabilities_and_special_needs_1.pdf

Daycares May Not Exclude a Child Based on a Mental Health Diagnosis

- Decisions about Medical Necessity for BHT–ABA or BHT services in a Daycare setting may not be based on the facility request for BHT support.
- If parents request BHT services in a Daycare setting based primarily on the child's mental health diagnosis

AND

- Without a trial period or reasonable accommodations
- Parents should be referred to Disability Rights PA (215-238-8070)
 - Parents can call between 9-3 and you get to speak to a lawyer,
 - The parent needs to call because they handle this issue on a case-by-case basis.
 - It is certainly OK for a BC to facilitate the call.
- Parents can also fill out intake on the website <https://www.disabilityrightspa.org/contact-us/>

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Clinical Updates & Reminders

Psychiatric Rehabilitation



Psychiatric rehabilitation can help successfully integrate young adults with ASD in the community through skills teaching.

Strengths-based service providers collaborate with the individual with ASD and their circle of care to develop a plan. Adult daily living skills are taught. Natural supports and resources are strengthened. Services further education, jobs, communication, socialization, wellness management, as well as managing living successfully in an environment of choice.

Program Eligibility

- Member with Medicaid insurance.
- Ability and willingness to independently participate in choice-based planning.
- 18 years or older or meet the age criteria established by OMHSAS for young adults.
- Have a written recommendation by a licensed practitioner of the Healing Arts -Physician (MD, DO), Certified Registered Nurse Practitioner (CRNP), Physician's Assistant, Licensed Psychologist, Licensed Clinical Social Worker (LCSW), Licensed Marriage & Family Therapist (LMFT) or Licensed Professional Counselor (LPC).
- Identified need in at least one life domain (Living, Learning, Working, or Socializing).

Psych Rehab continued...



Program Facts

- Designed for young adults, ages 18+.
- Teaches skills in Living, Learning, Working and Socializing. Individual choice is maintained in addressing the skills needed.
- Staff provide direct and indirect skills teaching inclusive of cooking, cleaning, menu planning, shopping, money management, physical & mental wellness management, communication, and/or furthering interest leading to meaningful employment.
- Services provided in the home, community (Mobile) or licensed facility (Site-Based). Delivered on a one-to-one basis or in small groups.
- For more information go to <https://www.magellanoftpa.com/for-members/find-a-provider/provider-directories/> to find a PRS provider.

How long is a Written Order valid?



The Written Order is valid for 1 year from the date it was completed. This includes Written Orders previously recommending both BHRS and IBHS (dual language). Providers must submit a valid Written Order with each authorization packet request.

Ex. Face-to-Face Written Order completed on 2/1/2020. Initial services started 1/15/2021. Authorization is for 1/15/2021-7/13/2021. For the reauthorization in July 2021, a new WO is needed as the WO is no longer valid.

Ex. Face-to-Face Written Order completed on 2/1/2020. Initial services started 3/1/2020. Authorization is for 3/1/2020-8/27/2020. For the reauthorization in August 2020, a new WO is NOT needed as the WO is still valid until 1/31/21.

Do we need to do a new evaluation every 6 months?



- No. Written Orders are required to be completed once a year. If providers are using psychological evaluations as Written Orders, the same timeframes apply.

Unassigned Cases – Provider Responsibility



Your agency completed the initial assessment; prepared and submitted the initial packet for MNC review to Magellan.

Does my agency need to update the Written Order?

- If necessary, we would request assistance with getting a new Written Order if it will be expiring soon.

Does my agency have to do a new assessment in 6 months if no provider is found?

- No. We would request the new provider once identified seek to complete an updated assessment to ensure the treatment plan needs are still appropriate.

Extension Requests



- Magellan has been seeing a significant increase in extension requests.
- As noted previously, Written Orders are good for 1 year so please ensure your agency is backing into this for concurrent packets.

CANS Reminders



A CANS is required within all initial and concurrent packets for any member 3 years or older. Within BHRS, it was not required in the initial packets and the clinician was given 30 days to complete it. However, within IBHS, there is more time on the front end during the assessment to complete this.

Quick Reminders



- Please check and make sure that the specific service and amount of hours per month in each setting is listed in the Written Order recommendations, Assessment recommendations, and Individualized Treatment Plan.
- Packet errors have been very high. It results in a lot of time by the provider and Magellan to adjust/clarify this during the packet review process. Please consider supervisor oversight if there are consistent packet error submissions for further assistance.

New Group TAR – Not Released Yet

Awaiting contract updates



Magellan Behavioral Health of Pennsylvania, Inc. HealthChoices Treatment Authorization Cover Sheet for **GROUP SERVICES – Intensive Behavioral Health Services (IBHS)**

☐ Initial ☐ Continued Stay (# of group authorizations prior): ☐ Change

☐ Bucks County ☐ Cambria County ☐ Delaware County ☐ Lehigh County ☐ Montgomery County ☐ Northampton County
 Date of Birth: (MM/DD/YYYY) Age: Provider Name:
 Member Name: Magellan Provider MIS #:
 MA ID #: Provider Contact/ Phone #: Ext:
 Primary Payor: Secondary Payor:
 Group Services Covered: ☐ Yes ☐ No Group Services Covered: ☐ Yes ☐ No

Group Information – Required for all Group requests

IBHS - Group Name: Ratio: Admission Date:
 Open or Closed Group: If Closed, Length of Stay:

Group IBHS

Services Being Requested	# of Units Requested	Start Date (MM/DD/YYYY)	End Date (MM/DD/YYYY)	MAGELLAN USE ONLY						
				Outcome Code	CPT	Prob Type	Mod1	Mod2	Mod3	Approved?
<input type="checkbox"/> Group	<input type="text"/>	<input type="text"/>	<input type="text"/>	536	H2021	001	U6			
<input type="checkbox"/> Group Re-Assessment	<input type="text"/>	<input type="text"/>	<input type="text"/>	536	H2021	001	HA			

ABA Group IBHS

Services Being Requested	# of Units Requested	Start Date (MM/DD/YYYY)	End Date (MM/DD/YYYY)	MAGELLAN USE ONLY						
				Outcome Code	CPT	Prob Type	Mod1	Mod2	Mod3	Approved?
<input type="checkbox"/> ABA Group-Grad. Level Professional	<input type="text"/>	<input type="text"/>	<input type="text"/>	536	97158	001	HO			
<input type="checkbox"/> ABA Group BHT	<input type="text"/>	<input type="text"/>	<input type="text"/>	536	97154	001	HO			
<input type="checkbox"/> ABA Group Re-Assessment	<input type="text"/>	<input type="text"/>	<input type="text"/>	536	H2021	001	HA			

DSM-5 DIAGNOSIS

CURRENT MEDICATIONS

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Upcoming Forums & Technical Assistance

Best Practices in Generalization and Transfer of Skills

The logo for Magellan Healthcare, featuring the word "Magellan" in a bold, sans-serif font above the word "HEALTHCARE" in a smaller, all-caps, sans-serif font. The logo is positioned on a light blue background that is part of a larger graphic element consisting of several overlapping triangles in various colors (blue, green, yellow, orange, red) pointing towards the right.

Magellan Behavioral Health of Pennsylvania (Magellan), on behalf of Bucks, Cambria, Delaware, Lehigh, Montgomery, and Northampton Counties, invites you to attend:

BEST PRACTICES IN GENERALIZATION AND TRANSFER OF SKILL FOR IBHS AGENCIES

Date: Thursday November 18, 2021

Time: 1:00 P.M – 2:30 P.M.

Location: Zoom

Registration: Please register by accessing the following web link:

[Register Here](#)

After registering, you will receive a confirmation email containing information about joining the meeting.

Course Outline:

- Helping Caregivers Understand their Role in the Child's Treatment
- Skill Generalization
- Transfer of Skill
- Assessment of Transfer of Skill during Treatment Planning
- Explanation of Transfer of Skill for Caregivers
- Engagement of Caregivers on Skill Implementation
- Partnerships with School/Daycare Staff
- Measurement of Skill Transfer
- Transfer of Skill and Discharge Planning

Please direct any questions to Dana Lombardi – dlombardi@magellanhealth.com

Technical Assistance Calls



- Magellan will continue to offer ½ hour IBHS technical assistance calls to any provider interested.
- New dates have been added into January 2022.
- Please use the sign-up genius link to sign up and we will email you the zoom connection.

<https://www.signupgenius.com/go/9040C44ADA72DA5FD0-ibhs>



Thursday, January 13, 2022 9:30 to 11:00 A.M. Via Zoom

Register in advance for this meeting:

<https://magellanhealth.zoom.us/j/92184267136?pwd=OERaRHlBY1k3cG4wRmJlSDdFNFNOUT09>

After registering, you will receive a confirmation email containing information about joining the meeting.



Questions?



Thank you!

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