



Magellan Compliance Notebook

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) strives to be proactive and use education as a preventative tool to help ensure our members receive the highest quality of care through you, the provider. The Compliance Department at Magellan is committed to sending monthly e-mails to targeted providers regarding a Compliance-related subject.

This e-mail communication is specific to your HealthChoices (Pennsylvania Medicaid) Contract with Magellan.

Magellan hosted its annual Compliance Training for providers on October 15, 2021, via webinar. Here is a copy of the [presentation](#) and a [live recording](#) of the webinar.

We wanted to ensure that our entire provider network had knowledge of and access to the valuable resources that were shared during this training opportunity. We welcome providers using this information to supplement your own internal Compliance Trainings for staff.

Please also be aware that on October 18, 2021, Magellan released an updated [Telehealth FAQ](#) to address important clarifications following the September 30, 2021 OMHSAS announcement regarding the extension of regulatory suspensions. This FAQ document includes updated responses from our September 10 FAQ and our September 30 FAQ.

At Magellan, we will continue to educate our providers with updated MA Bulletins, regulations and other pertinent information in order to ensure Compliance. Although providers are ultimately responsible for knowing and complying with all applicable regulations, we proactively engage providers on an ongoing basis to make sure they are aware of compliance related requirements and expectations. Medicaid Program Integrity is truly a collaborative effort between our providers, county customers, Magellan, Bureau of Program Integrity (BPI) and other oversight agencies. The monthly e-mail blast topics are generated from audit results and trends; however, are also sent in response to recent Magellan policy updates; newly released or relevant MA Bulletins and Policy Clarifications; or Regulation changes. The intention is to afford our providers with as many resources as possible to combat FWA and reduce overpayments.

Thank you for your ongoing hard work and dedication to our members!

Magellan of Pennsylvania's Compliance Team

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