

Provider Performance Standards are Available on our Website

We continue to support providers in their progression towards best practice, continuous quality improvement, and improvement of member outcomes through our library of Provider Performance Standards. Standards will ultimately be developed for each level of care, and they will add to current licensing guidelines and regulations, but they are not intended to replace regulations.

Providers are encouraged to refer to these documents and utilize the Standards in the development of internal quality improvement and monitoring activities. Thirteen levels of care have been completed so far and can be accessed [here](#) on the provider section of our website. Additional levels of care will be added as they are completed. The Standards will be periodically reviewed and updated.

Provider feedback is welcome and, if appropriate, incorporated into documents as revisions are made. To offer feedback, or ask any questions, please send an email to Kristen Peak at peakk@magellanhealth.com.

Note: Service delivery exceptions or modifications during COVID-19 are not necessarily included in the Standards.