

Cultural Competency

Caring for people with different beliefs, attitudes, backgrounds, values, and needs.

What this means for you:

- Providers are working to understand and meet your cultural needs.
- Let providers know about your cultural needs.
 - Cultural needs can include:
 - Ethnic backgrounds
 - Languages
 - World Views
 - Beliefs
 - Gender Identities
 - Sexual Orientations

Knowing your cultural needs will help your provider to treat you the way you would like to be treated.

Resources:

- o Magellan Member Rights
- Cultural Behavioral Health Information
 - NAMI
 - NAMI's Identity & Cultural Dimensions
- Multimedia Resources
 - What is Cultural Competency?
 - <u>NAMI: Culture and Identity</u>