

Magellan Compliance Notebook

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) strives to be proactive and use education as a preventative tool to help ensure our members receive the highest quality of care through you, the provider. The Compliance Department at Magellan is committed to sending monthly e-mails to targeted providers regarding a Compliance-related subject.

This e-mail communication is specific to your HealthChoices (Pennsylvania Medicaid) Contract with Magellan.

This month, Magellan would like to invite all contracted HealthChoices Providers to <u>Save the</u> <u>Date</u> for our Annual Compliance Forum which will take place on **November 4, 2022, at 10:00 AM**. Registration information will be coming out within the next few months. Magellan is looking for a provider or multiple providers who may be interested in presenting during our forum for 5-10 minutes.

Magellan is committed to providing dedicated compliance training to providers on an annual basis, at a minimum. For 2022, we are offering a live training to all Magellan contracted HealthChoices Providers that will be conducted via webinar through zoom. Registration information is forthcoming; however right now we are asking providers to please hold **November 4, 2022, from 10:00 AM – 12:00 PM** in your calendars for this training.

We are also looking for a provider or multiple providers who may be interested in doing a brief 5-10 minute presentation during our Forum. We are open to suggestions, but possible topics include sharing a compliance best practice that you've developed; or presenting on a true fraud, waste or abuse story that occurred within your agency, how it was discovered and how it was handled. If you are interested in partnering with us to present a topic of your choosing, please complete a very brief survey. We will review all of the submissions and randomly select one or multiple ideas depending on the interest that we receive.

To complete the survey, please utilize this <u>link</u>. We are asking for providers to submit their interest by completing the survey no later than August 31, 2022. We will be in touch with any interested providers in September.

At Magellan, we will continue to educate our providers with updated MA Bulletins, regulations, and other pertinent information to ensure Compliance. Although providers are ultimately

responsible for knowing and complying with all applicable regulations, we proactively engage providers on an ongoing basis to make sure they are aware of compliance related requirements and expectations. Medicaid Program Integrity is truly a collaborative effort between our providers, county customers, Magellan, Bureau of Program Integrity (BPI) and other oversight agencies. The monthly e-mail blast topics are generated from audit results and trends; however, are also sent in response to recent Magellan policy updates; newly released or relevant MA Bulletins and Policy Clarifications; or Regulation changes. The intention is to afford our providers with as many resources as possible to combat FWA and reduce overpayments.

Thank you for your ongoing hard work and dedication to our members!

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