

Medical Assistance Transportation Resources in Magellan Contracted Counties

Magellan strives to support providers in assisting our members with addressing barriers in the many areas considered to be Social Determinants of Health (SDoH). Lack of transportation and inability to use ordinary public transportation due to physical or mental health symptoms or limitations is a major SDoH barrier. Medical Assistance Transportation Program (MATP) providers are available in each Magellan-contracted county.

The State's site for MATP provider information across the state, by county:

<http://matp.pa.gov/>

Quick reference list of MATP provider telephone providers by county:

<http://matp.pa.gov/CountyContact.aspx>

The information provided below assists with finding paratransit services, specifically door-to-door service which is usually van transport for multiple riders per trip. Paratransit services are provided for healthcare appointments, including behavioral health. Paratransit services are specific for individuals who cannot use ordinary public transportation due to physical or mental health issues that are confirmed by a healthcare professional.

Bucks County

Provider: Bucks County Transport (BCT)

Phone: 215-794-5554

Toll Free: 888-795-0740

https://www.bctransport.org/medical_assistance_transportation.htm

The Bucks County MATP application is linked on the above site. The application has two parts: the MATP Application and the MATP Disability Certification. Be sure to complete and submit both parts.

Cambria County

Provider: Community Action Partnership of Cambria County

Phone: 814-535-4630

Toll Free: 888-647-4814

<http://www.capcc.us/community-services/>

Go to Our Programs > Community Services, then scroll down to the MATP information. To enroll in MATP, call Community Action Partnership directly. They will immediately set up a ride after they receive the necessary information. They will send an application that must be completed and submitted within 30 days. The application is not available on the website.

Montgomery County

Provider: Suburban Transit/TransNet

Phone: 215-542-7433

Toll Free: Same as Local #

<https://www.suburbantransit.org/medical-assistance>

The MATP application is included on the above site in a PDF document and instructions are in a separate PDF document.

Lehigh and Northampton Counties

Provider: Lehigh and Northampton Transit Authority (LANTA)

Phone: 610-253-8333

Toll Free: 888-253-8333

<https://www.lantabus.com/>

Click the link for LANTaVan. The application is available via links on the above site, in both English and Spanish. The application form includes signing a release for LANTA to confirm the medical condition with a medical provider.

These sites also provide information on programs for reduced fares on public transportation, for people who can ride public transportation (buses, trains). This is referred to as “Fixed Route Public Transportation.” Where public transit is available, county MATPs provide tokens, passes, scrip or reimbursement to eligible consumers to cover the fare for public or private transit services.

Another benefit available may be mileage reimbursement, where appropriate. The county MATP may reimburse consumers who have access to private vehicles (their own or another individual’s) but cannot meet their own transportation needs. This reimbursement will be at a specified rate per mile for travel expenses plus parking and tolls.