

Magellan has Translated Documents Available to Support Increase of Ukrainian and Russian Refugees in Bucks County

Bucks County has experienced an increase of Ukrainian and Russian refugees moving into the County over the past 6+ months. In addition to having a unique set of needs, these refugees also face challenges in accessing behavioral health supports and services with Ukrainian and Russian speaking providers.

Magellan, in coordination with Bucks County Behavioral Health/Developmental Programs, has been working to meet the needs of these individuals. Since January, the Bucks County Workgroup has been working proactively with providers and key stakeholders to create a variety of opportunities to improve the accessibility of services for these refugee families. A provider survey was initially shared with Bucks County providers to identify translation options within each agency. This information was key to building a strategy of ongoing engagement with Ukrainian and Russian speaking communities.

Over the past few months, Magellan has added the options of Ukrainian and Russian to the language search tool on the online provider search found [here](#). In addition, there are multiple resources translated in Ukrainian and Russian now available [here](#) on the Magellan website to include the member handbook, a getting connected flyer, and how to prepare for your appointment.

If you know of a member that needs translated services or additional supports, please contact Member Services for Bucks County at 1-877-769-9784 (TTY-PA Relay 711). If you are a provider, you can contact 1-877-769-9779 for additional information or to ask a question.