

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan), on behalf of Bucks County Department of Behavioral Health & Developmental Programs, invites you to SAVE THE DATE for

FREE online interactive live CE training

Crisis Diversion and De-escalation Strategies: Supporting Youth and Adults in Community Settings

Thursday October 16, 2025

Location: Zoom
9:00 A.M. to 3:00 P.M.
(Please log in by 8:50 A.M.)

Presented by Det. Nick Margiotta, M.Ed.
(Retired), Crisis Systems Solutions, LLC and Erica
Chestnut-Ramirez, MC, LISAC

This workshop is a skill building opportunity to help staff increase their knowledge, ability and understanding of the value of implementing crisis management activities in the community. Training will provide strategies to implement during crisis situations in the community. The course will cover the following topics:

- Benefits of Crisis Prevention in the Community
- Crisis Prevention/Identification
- Crisis De-Escalation Techniques in Community-Based Settings
- Diagnostic Risks/Family Systems Theory
- Preventing the Need for Higher Level of Care
- Risk-Assessment Tools
- Post-Crisis Planning

Who should attend

Staff at all levels from any service, program, or system working with adults and/or youth. This may include teachers and/or other school personnel without a mental health background. Supervisors are also strongly encouraged to participate. This training event will cover children's and adult content. Please feel free to attend as a refresher if you have previously attended. All new behavioral health staff in Bucks County should consider attending this training.

Any questions please contact Leah Chapman at Lchapman1@magellanhealth.com
Registration and continuing education information will be released in the upcoming months.