

What is the Customer Service Center?

The Customer Service Center, or CSC, is a service of the Pennsylvania Department of Human Services county assistance offices. You can call the CSC to:

- Make updates or changes to your case
- Check your application or case status
- Hear general information, such as how to apply for benefits
- Request forms and documents

The CSC is a quick and easy way to report changes in your case to a caseworker.

**The CSC is open
8:00 a.m. until 5:00 p.m.,
Monday through Friday.**

**Please call: 1-877-395-8930, in
Philadelphia call 215-560-7226,
Hearing/speech impaired,
call 711 for TTY Relay Services**



pennsylvania

DEPARTMENT OF HUMAN SERVICES

www.dhs.pa.gov

PENNSYLVANIA DEPARTMENT
OF HUMAN SERVICES
COUNTY ASSISTANCE OFFICE

Customer Service Center



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"MY COMPASS" account
users can also report
changes by logging on to:
www.compass.state.pa.us