



Dear Parents and Families,

We care deeply about your child's health and well-being. That's why we want to let you know that many children across Pennsylvania have recently lost their Medicaid health insurance (called HealthChoices)—and many families don't even realize it.

This means some kids are no longer getting the care they need—like therapy, medicine, or help at school—because their coverage has stopped. We don't want this to happen to your family. And if it already has, we want to make sure you have the tools to fix it.

**Please check your child's Medicaid status today.** You can renew or apply for coverage online at [www.compass.state.pa.us](http://www.compass.state.pa.us).

If your child has a disability, they may qualify for a special Medicaid rule called PH-95. This rule lets children get coverage no matter what your family earns.

To help you, we've included:

- A flyer about PH-95
- A simple guide to renewing benefits using COMPASS
- A list of phone numbers for questions

#### **Need help?**

- Call the Customer Service Center at 1-877-395-8930 (or 215-560-7226 in Philadelphia). They can help you check your case, make updates, or answer questions. Open Monday to Friday, 8:00 AM to 5:00 PM.
- For help applying through COMPASS, call the COMPASS Helpline at 1-800-692-7462.

You can also visit [www.pa.gov/agencies/dhs/resources/medicaid.html](http://www.pa.gov/agencies/dhs/resources/medicaid.html) to learn more.

Taking this step now can help make sure your child doesn't miss out on the care they need to stay healthy and succeed.

Sincerely,

*Magellan Behavioral Health of Pennsylvania  
Colonial Intermediate Unit 20  
Carbon Lehigh Intermediate Unit 21*

