

Upcoming Changes to Transportation for Psychiatric Rehabilitation Services (PRS)

Starting January 1, 2026, transportation to Psychiatric Rehabilitation Services (PRS) may change from what you've been used to. The Medical Assistance Transportation Program (MATP) may provide rides to and from your PRS appointments.

What is MATP?

Transportation is available to almost any service that the Medical Assistance Program pays for. Transportation can be provided to physicians, dentists, health clinics, podiatrists, rural health clinics, hospice programs, physical therapists, outpatient services, pharmacies, drug and alcohol clinics, mental health centers, outpatient rehabilitation services, optometrists, dialysis clinics, psychologists, ambulatory surgical services, and now PRS.

Services that MATP does not include are emergency or other transportation requiring an ambulance, transportation to sheltered workshops, day care programs, transportation for visitation purposes, stretcher service, door-through-door service, transportation to non-medical services, and transportation during severe weather when deemed unsafe or transportation to any medical services that are not payable through the Medical Assistance Program.

Next Steps

You may already be utilizing MATP for other medical appointments, in which case you should continue to schedule with your local MATP administrator which will now also include trips to PRS.

To arrange transportation for your PRS appointments, call your local MATP office. County contact numbers can be found at <http://matp.pa.gov/>.

If you are not currently enrolled in MATP, you will need to apply for MATP with your local MATP administrator prior to scheduling.

You have a few options to apply:

- You may visit *Find My Ride* to apply for MATP and other human services funded transportation at <https://www.apply.findmyride.penndot.pa.gov/tes-web/public/home>.
- You may contact your local MATP administrator. To find the phone number and website details for Magellan's contracted counties, go [here](#) and see page 2 for more information and how to apply.

If you have any questions about this change or your PRS services, please call Magellan's Member Services:

- Bucks County: (877) 769-9784
- Cambria County: (800) 424-0485
- Lehigh County: (866) 238-2311
- Montgomery County: (877) 769-9782
- Northampton County: (866) 238-2312
- Somerset/Bedford Counties: (800) 424-5860