

Medical Assistance Transportation Resources in Magellan Contracted Counties

Magellan strives to support providers in assisting our members with addressing barriers in the many areas considered to be Health Related Social Needs (HRSN). Lack of transportation and inability to use ordinary public transportation due to physical or mental health symptoms or limitations is a major barrier experienced by many Magellan members. Medical Assistance Transportation Program (MATP) providers are available in each Magellan-contracted county.

MATP provides non-emergency transportation to medical appointments (any appointment paid for by Medical Assistance) and pharmacies, at no cost to the member if they need help to get to an appointment or to the pharmacy. The MATP in the member's county will determine their need for the program and provide the right type of transportation for the member. Transportation services are typically provided in the following ways:

- Where public transportation is available, the MATP provides tokens or passes or reimburses members for the fare for public transportation.
- If the member can use their own or someone else's car, the MATP may pay them an amount per mile plus parking and tolls with valid receipts.
- Where public transportation is not available or is not right for the member, MATP provides rides in paratransit vehicles, which include vans, lift-equipped vans, or taxis. This is often called "shared ride" service.

The State's site for MATP information across the state, by county:

<http://matp.pa.gov/>

Information on the state-wide application process for all types of transportation services, under *Find My Ride*, can be found here:

<https://www.pa.gov/services/penndot/apply-for-the-find-my-ride-transportation-assistance-program.html>

The direct link to the Find My Ride application can be found here:

<https://www.apply.findmyride.penndot.pa.gov/tes-web/public/home#header>

You will need to create a log-in to start completing the application.

To learn which services MATP will transport for, see this list of MATP covered and non-covered services:

<http://matp.pa.gov/PDF/MATP%20Covered%20and%20Non-Covered%20Services.pdf>

Bedford County

Provider: Call-A-Ride-Transportation (CART)

Center for Community Action processes the applications.

Phone Numbers: CART 1-800-333-9004, Center for Community Action 814-623-9129 or 800-323-9997

Websites: CART: <https://www.hbfaaa.org/cart/>

Center for Community Action:

<https://www.centerforcommunityaction.org/our-departments/transportation-programs/matp>

Bucks County

Provider: Bucks County Transport (BCT)

Phone Numbers: 215-794-5554 or 888-795-0740

https://www.bctransport.org/medical_assistance_transportation.htm

The Bucks County MATP application is linked on the above site. The application has two parts: the MATP Application and the MATP Disability Certification.

Cambria County

Provider: CamTran

Phone Number: 1-800-252-3889

Website: <https://www.camtranbus.com/>

A multi-county administrator called RabbitTransit has been engaged to help process new applications for MATP in Cambria County. RabbitTransit can be contacted directly at 1-800-524-2766. They will accept the application linked on the site above, or the state-wide *Find My Ride* Application.

Montgomery County

Provider: Suburban Transit/TransNet

Phone Number: 215-542-7433

Website: <https://www.suburbantransit.org/medical-assistance>

The MATP application is included on the above site in a PDF document and instructions are in a separate PDF document.

Lehigh and Northampton Counties

Provider: Lehigh and Northampton Transit Authority (LANTA)

Phone Numbers: 610-253-8333 or 888-253-8333

Website: <https://www.lantabus.com/>

The application is available via links on the above site, in both English and Spanish. The LANTaVan paratransit application includes signing a release for LANTA to confirm the medical condition with a medical provider.

Somerset County

Provider: Somerset County Transportation System, Community Action Partnership Tableland Services

Phone Numbers: 814-701-3691 or 800-452-0241

Website: <https://tableland.org/Transportation>

This website does not appear to have an online application, but they point users to *Find My Ride*.