



Cambria County Member Advisory Work Group

March 19, 2026, Meeting Minutes

- Magellan’s Community Outreach Specialist, Camette Standley, welcomed everyone to the Member Advisory Work Group meeting, led introductions and an ice breaker. The ice breaker topic was “Let’s manifest warm thoughts! What warm weather activity are you looking forward to?” Natalie Moldofsky (Recovery Support Coordinator at Magellan), Stephanie Cassanese (Recovery and Resiliency Manager), and Tracy Shultz (Director of Operations) introduced themselves and led the participants through introductions and the ice breaker question. Members were invited to participate at their own comfort level.
- Camette briefly re-introduced the MY LIFE program and encouraged members to share the information with any youth in their lives who may qualify.
- Camette led a discussion on MATP and the proper complaint process. Camette stressed that Magellan is not the proper channel for any MATP complaints, and that members need to contact CamTran directly. A flyer directing individuals to CamTran’s digital survey was also shared with members. Camette encouraged members to follow the link/QR code to share their concerns.
- Camette shared a flyer for the Cambria County Job Fair on May 5th, inviting members to attend, especially if they are seeking volunteer opportunities to meet the new SNAP guidelines.
- Natalie shared the flyer for the STAR Summit being held on Wednesday, May 20th at the Masonic Temple and encouraged members to register and attend. Natalie also reminded members to submit nominations for this year’s STAR Awards. A member shared helpful information on three bus stops near the Masonic Temple and offered to meet anyone who needs help with walking to the location.
- Stephanie distributed updated Magellan Member Handbooks to members and led participants through a brief review of the contents in the handbook.
- Stephanie shared the Cambria-specific “What Is Peer Support?” informational handout. Stephanie mentioned that Magellan will be doing surveys about Peer Support in the future. A member shared that feedback he has heard from Peer Support Professionals that their biggest obstacle is clients not showing up for appointments, contributing to the high turnover and issues with hiring.
- Tracy shared information on an upcoming Certified Recovery Specialist (CRS) training that is being hosted by FAVOR Laurel Highlands from March through May 2026. Natalie explained to the group what a CRS does.
- Natalie wrapped up the meeting by thanking members for their participation and feedback.

