

Cambria County Member Advisory Work Group

June 18th 2026 Meeting Minutes

Discussion (Minutes):

- Camette Standley, Community Outreach Specialist, welcomed everyone to the Member Advisory Workgroup Meeting and led the group through introductions. Natalie Moldofsky, Recovery Support Coordinator, reviewed the process to receive a stipend and that stipends are for Magellan members.
- Natalie reviewed the new member survey for members to review the meeting.
- Alexis Miller, Member and Family Advocate, reviewed the new SNAP requirements as well as the upcoming changes to Medicaid. Alexis shared information directly from the Pennsylvania Department of Human Services website. Alexis encouraged all members to ensure their address is up to date with PA DHS to ensure they are getting notifications. Furthermore, Alexis shared the program from a local job fair that Magellan assisted in sponsoring. The program for the job fair listed local organizations, what positions they are hiring for, and an email and phone contact for the position. Alexis noted multiple employers are also seeking volunteers if anyone has to complete certain volunteer hours to receive their SNAP benefits.
- Natalie shared the new MAWG registration link and informed members of the process to register and if they require any further assistance, they can outreach directly to Natalie.
- Alexis shared that Magellan is collaborating with Cambria County Health Choices to develop a Local Resource Guide. Alexis passed out blank sheets of paper and asked the group if there are any community resources they would like to be highlighted in the guide, to please write those down so they can be added to the guide. Members listed various resources, support groups, and the local library. All the suggestions have been added to the local resource guide.
- Natalie shared information on PA Navigate. She shared that this can be an additional resource

for members seeking resources in the county. Most members stated they were aware of PA Navigate.

- Natalie led the group through the importance of a Crisis Plan. All members in attendance have either heard of a crisis plan or knew what they were. One member stated they can be very lengthy. All members who stated they have had a crisis plan indicated that they update their crisis plan regularly, with some members stating they have their crisis plan on their fridge at home. Natalie discussed how her role as a Recovery Support Coordinator can assist individuals in receiving peer support until they are receiving services. She stated her role can assist in filling that gap/lapse in service to ensure members are staying well until their appointment.
- Camette discussed and reviewed Mental Health Advanced Directives. She stated there is a training happening at Cambria County Health Choices but asked the group if they would like a Mental Health Advanced Directives training at PEN and the group agreed they would like a MHAD training at PEN. Camette explained that a Mental Health Advanced Directive could be shared with supports, doctors, therapists, psychiatrists, peer specialists, etc. Camette will coordinate with PEN to schedule a MHAD training.
- Members brought up concerns about CamTran's changes. CamTran, the local bus transportation service is going cashless as of July 6th. The group discussed how and where to pick up their cashless card, how to load the card, etc. Natalie, Alexis, and Camette discussed that if members have concerns or complications, they could bring a CamTran representative in to discuss the changes or troubleshoot issues for members. Members did not state they had a need at this time.
- Alexis reviewed the upcoming Housing Summit and distributed the flyer. Natalie reviewed the upcoming Recovery in the Valley event and distributed the flyer.