

Member FAQ for Blair County

As of August 28, 2026

Note: Magellan Behavioral Health of Pennsylvania (Magellan) is working together with Blair HealthChoices on this implementation.

1. When is the “Go Live” date?

- January 1, 2027.

2. When will the Member Handbook be available for Blair County?

- We expect the member handbook for Blair County to be available on www.MagellanoPA.com around December 1, 2026.
- Printed copies will be available as needed in mid-December 2026.

3. How will I know if my current providers are in-network with Magellan?

- Magellan will contract with the existing Blair HealthChoices provider network. We have started the credentialing process with providers. This will take a few months to complete. The provider information for our current counties is available on www.MagellanoPA.com under “Provider Search.” We will update this over the next few months. A PDF copy of the provider directory for Blair County will be available on www.MagellanoPA.com in mid-December 2026.

4. What is the difference between “behavioral health” and “physical health?”

- Behavioral health includes treatments and services related to mental health and substance use disorders. Physical health includes treatments and services for all other conditions related to the human body. Both types of care are important and should be coordinated for your health and well-being.

5. Does Magellan help with the cost of medications?

- Most medications are covered by your physical health insurance plan. Each of the physical health plans have medication information on their websites. Some medications require prior approval. Please check with your doctor or physical health plan.
- Some medications and medication monitoring/support may be covered by Magellan. Methadone and Clozaril are examples.

6. Will Magellan have someone on its team to help with behavioral health questions?

- Yes, our Customer Care and Care Management teams will be available 24/7 at the start of the contract on January 1, 2027. These teams can answer questions about covered services from Magellan. We can also link you to resources outside of Magellan to get your questions answered. In the meantime, we encourage you to visit www.MagellanofPA.com.

7. What will PA HealthChoices members in Blair County receive from Magellan?

- Magellan will send a welcome letter to all PA HealthChoices members in Blair County on or around January 1, 2027. We will not provide insurance cards.
- We provide access to behavioral health services for everyone registered as a PA HealthChoices member in Blair County.

8. Will Magellan have representatives in Blair County who can answer my questions?

- Yes, we will have a full staff of professionals working in Blair County. They will start on various dates leading up to January 1, 2027. Leading up to January 1, 2027, you can send your questions to BlairMemberQ@MagellanHealth.com and we will reply.