



Magellan Compliance Notebook

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) strives to be proactive and use education as a preventative tool to help ensure our members receive the highest quality of care through you, the provider. The Compliance Department at Magellan is committed to sending monthly e-mails to targeted providers regarding a Compliance-related subject.

This e-mail communication is specific to your HealthChoices (Pennsylvania Medicaid) Contract with Magellan.

For this month's communication, we would like to invite you to register for our annual provider compliance forum that is scheduled for Friday, October 23, 2026.

Magellan is committed to providing dedicated compliance training to providers on an annual basis, at a minimum. For our 2026 training, we will be hosting two sessions on October 23, 2026. The first session will be held from 9:00 AM – 10:15 AM and will be targeted towards Somerset-Bedford Counties and other providers who are newer to Magellan's Network. The second session will be held from 10:30 AM – 12:00 PM and will be open for all providers.

The first session, while open to all providers, will focus on some introductory information including how Magellan conducts compliance oversight of providers, audit tools, and guidelines related to the quality of medical record documentation.

The second session will include the following topic areas: audit trends, regulatory updates, effective compliance programs, artificial intelligence, SIU investigations, resources, and confidentiality / consent reminders.

Whether you plan to attend one session or both sessions, all providers will be required to register in order to receive the meeting invitation (the same link will be used for both sessions). There will be an approx. 15-minute break between the sessions. Providers are welcome to join and leave at any time.

You are invited to a Magellan TEAMS webinar.

When: October 23, 2026, 9:00 AM – 12:00 PM Eastern Time (US and Canada)

[PART I: 9:00 AM – 10:15 AM EST -- Somerset-Bedford Counties and new Providers (optional for all other providers)]

[PART II: 10:30 AM – 12:00 PM EST – ALL Providers]

Topic: 2026 Magellan Annual Provider Compliance Forum

Please register by clicking the link below:

<https://events.teams.microsoft.com/event/c1771f06-03ed-4b12-a5d8-e5143ac4bd03@a9df4fcb-7f39-49f4-9d70-1ee81b27a772?source=copyLinkLegacyShareEventDialog>

After registering, you will receive a confirmation email containing information about joining the webinar. Please note that all attendees are required to register. If you attempt to share the link with others who are not registered, they will not be able to join the webinar.

At Magellan, we will continue to educate our providers with updated MA Bulletins, regulations, and other pertinent information to ensure Compliance. Although providers are ultimately responsible for knowing and complying with all applicable regulations, we proactively engage providers on an ongoing basis to make sure they are aware of compliance-related requirements and expectations. Medicaid Program Integrity is truly a collaborative effort between our providers, county customers, Magellan, Bureau of Program Integrity (BPI) and other oversight agencies. The monthly e-mail blast topics are generated from audit results and trends; however, they are also sent in response to recent Magellan policy updates; newly released or relevant MA Bulletins and Policy Clarifications; or Regulation changes. The intention is to afford our providers with as many resources as possible to combat FWA and reduce overpayments.

Thank you for your ongoing hard work and dedication to our members!

Magellan of Pennsylvania's Compliance Team

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