Availity training resources are available

With the recent move to Availity Essentials on November 1 to access PA HealthChoices claim status, Magellan wants to ensure our provider community stays up to date with the training resources available through Availity Essentials. Please see the information below to access the most current resources available, with materials being updated frequently. We ask providers to reach out to us at MBHofPA@magellanhealth.com with any service-related issues and appreciate your patience with this transition.

You can access the Availity Learning Center by taking the following steps:

- Log in to the **Availity Portal** (for login assistance please contact, Availity Customer Support at 1-800-282-4548).
- Click **Help & Training** | **Get Trained** in the top navigation bar. The Availity Learning Center displays in a separate tab/window.
- Locate and search by keyword or filter by category to locate the course.
- Once the course is located, click **Enroll** at the top right of the screen.
- Once you have selected enroll and start, you'll also be able to access a handout.