

Magellan invites providers to a town hall webinar on Dec. 19

In support of our ongoing commitment to provide high quality service, and to strengthen our relationship with our providers, Magellan Behavioral Health of Pennsylvania is pleased to host our next Magellan's Provider Town Hall webinar for PA HealthChoices on December 19 at 2:00 p.m. Operations managers, office managers, quality officers, compliance officers, and clinical leaders will receive the greatest benefit from these presentations, and the topics for the webinar will include:

- Magellan's Chief Executive Officer - 2023 Strategic Priorities
- Clinical Department: TruCare Launch, staffing changes, Prior Auth updates from Emergency Declaration, ASAM and Center of Excellence updates
- Quality Department: Languages Profile for Contracted Regions, Front End Customer Service (Results), Evidence Based Practices
- Network Department: Availity, PROMISE enrollment, Provider updates submitted to Magellan
- Exit survey for provider feedback

Register [here](#) for the December 19 webinar, and you will receive a confirmation email for log-in instructions.