



Provider Notice

12-Month Process for MA Unwinding Starts April 1 - Please Review Resources Available

Please share this information with your team members as appropriate.

As you likely know, effective **April 1, 2023**, the Pennsylvania Department of Human Services (DHS) will return to normal renewal processing procedures for Pennsylvanians enrolled in Medical Assistance (MA) and CHIP. All MA and CHIP recipients will need to complete an annual renewal to see if they are still eligible for coverage. Renewals will be completed over 12 months.

Please inform your members to update their contact information with DHS so that they can receive important updates on their benefits and obtain their renewal as quickly as possible. They can make sure their information is up to date and report any changes through:

- www.dhs.pa.gov/COMPASS
- myCOMPASS PA mobile app
- 1-877-395-8930

Here is a helpful [one pager](#) from DHS with additional details.

Visit www.dhs.pa.gov/PHE/Pages/Stakeholder-Resources.aspx to stay up to date with DHS information. The website includes frequently asked questions, videos/webinars, helper information, MA & CHIP recipient communication schedules, and more.

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