

Provider Notice



Four Walls Rule Updates and Recommendations for Providers

Please share this information with team members as appropriate.

Magellan and our county partners recognize there might be confusion and uncertainty related to the recent 'Four Walls Rule' updates shared by CMS and OMHSAS. This communication includes our provider recommendations for managing telehealth considerations until a final decision is shared by OMHSAS.

- Magellan and its county partners recognize the potential harm to members that may result from a disruption in the delivery of telehealth services.
- While we review and seek clarification regarding the inconsistency between the recent verbal communication from OMHSAS and the written direction and guidance in its Telehealth Bulletin, we recommend that you refrain from interrupting the ongoing MH OP Clinic telehealth services and continue operations as usual. We encourage all providers who are not in compliance with the Four Walls Rule to take steps to comply.
- Magellan is working with the counties and OMHSAS to identify sustainable solutions.
- We will communicate any additional guidance to MH OP Clinics as soon as possible.
- Please send an email to MBHofPA@magellanhealth.com for any questions or concerns the team can address. Thank you.

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