

# Provider Notice



## Language Support Available in Magellan's Contracted Counties

Please share this information with team members as appropriate.

Every year, Magellan conducts a comprehensive assessment of our member population to identify its characteristics, demographics, Social Determinants of Health, language needs, and emerging trends in the counties served. Please see the [recording of the Provider Town Hall](#) for more information about understanding member language needs. Magellan encourages providers/practitioners to be aware of language needs in regions they serve and to use this data to inform recruitment efforts within the organization.

The following table shows the most prevalent preferred languages among Magellan members in each county.

Bucks		Cambria		Lehigh		Montgomery		Northampton	
ENGLISH	96.58%	ENGLISH	98.64%	ENGLISH	79.15%	ENGLISH	95.53%	ENGLISH	89.62%
SPANISH	1.49%	THAI	0.68%	SPANISH	19.36%	SPANISH	2.45%	SPANISH	8.65%
RUSSIAN	0.73%	SPANISH	0.28%	THAI	0.60%	THAI	0.54%	THAI	0.68%
THAI	0.44%	ARMENIAN	0.06%	ARABIC	0.21%	KOREAN	0.16%	CZECH	0.11%
ARMENIAN	0.06%	PERSIAN	0.05%	HINDI	0.04%	BENGALI	0.13%	ARABIC	0.10%

For more detailed information see Magellan's Q1 newsletter, [The Explorer](#). Providers/practitioners are encouraged to keep current their organizational offerings of language assistance services and spoken languages of staff to aide HealthChoices

funded members in provider search. Updating provider/practitioner information can be completed on [Magellan's provider website](#), by selecting "Office Staff Languages Spoken at this Location."

[www.MagellanProvider.com](http://www.MagellanProvider.com)

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