

Making a Fraud, Waste or Abuse Referral

If you suspect Fraud, you are obligated to report it. Magellan aggressively pursues allegations of health care Fraud, Waste and Abuse (FWA). Below are resources used to make a referral if you suspect FWA.

- Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) contact information:
 - **Magellan's Corporate Compliance Department:**
 - Hotline: 1-800-915-2108 (available 24 hours a day, seven days a week and is maintained by an outside vendor. Callers may choose to remain anonymous. All calls will be investigated and will remain confidential.)
 - E-mail: Compliance@MagellanHealth.com
 - **Magellan's Special Investigations Unit (SIU):**
 - Hotline: 1-800-755-0850
 - E-mail: SIU@MagellanHealth.com
 - **Magellan's PA SIU/ Compliance Teams:**
 - Patricia Marth, SIU Team Lead, Audits: 610-814-8009
 - Tina Davis, Senior Claims/ Compliance Auditor: 814-961-0689
 - Caitlin Vossberg, Claims/ Compliance Auditor: 215-504-3947
 - Diane Devine, SIU Team Lead, Investigations: 610-814-8052
 - Tanya Pennington, Senior Manager, SIU Investigations: 410-953-4812
 - Karli Schilling, Compliance Officer: 215-504-3967
 - Holly McQuiggan, Senior Compliance Analyst: 215-504-3952

**You may contact any one of the above resources to report a compliance concern or make a formal report with Magellan.*

- **Federal and State FWA Reporting Resources:**

- The Bureau of Program Integrity (BPI) is a state agency responsible for preventing, detecting, deterring and correcting fraud, abuse and wasteful practices by providers of medical assistance services, including managed care organizations. BPI can be reached at 1-844-347-8477; or <https://www.dhs.pa.gov/contact/DHS-Offices/Pages/OA-Bureau%20of%20Program%20Integrity.aspx>
- The Medicaid Fraud Control Section (MFCS) is a section of the Pennsylvania Office of Attorney General whose purpose is to investigate and prosecute fraud committed by providers enrolled in the Medicaid program, as well as to investigate patient abuse and neglect in Medicaid funded health care facilities pursuant to the Medicare-Medicaid Anti-Fraud and Abuse Amendment of 1977. MFCS can be reached at 1-717-783-1481; mfcsintake@attorneygeneral.gov; or <https://www.attorneygeneral.gov/protect-yourself/medicaid-fraud/>
- PA Medical Assistance Provider Compliance Hotline (for suspected Medical Assistance provider fraud or abuse): 1-866-379-8477

- **Recipient Fraud Referrals**

- For potential recipient fraud, referrals should be made to the [Office of State Inspector General \(OIG\)](#).
- Information on how to file a hotline complaint can be found here: <https://oig.hhs.gov/fraud/report-fraud/>

- **Self-Reports:**

- In the event that a provider identifies inappropriate payment during the course of a self-audit or via another mechanism (e.g. Compliance Hotline), the following link explains Magellan's expectations and workflow for making a voluntary self-report: https://www.magellanofpa.com/documents/2025/03/032825_march2025compliancernotebook.pdf/
- Self-reports should be submitted to: PAHCSelfreport@magellanhealth.com

- As a reminder, the Provider Self-Audit Claims Recovery Template should only be utilized in those cases of potential Fraud, Waste or Abuse. Billing mistakes or errors should be corrected by following Magellan's Claims Resubmission process whereby a provider can submit a Corrected Claim (see page 70 of Magellan's [Provider Handbook Supplement](#) for details).