

Trainings and Education

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) does not tolerate fraud, waste or abuse, either by providers or staff. Accordingly, we have instituted extensive procedures to both prevent and combat these problems. Many of our efforts focus on providing education and technical assistance. We are proactive and use education as a preventative tool to provide our members with the highest quality of care through you, the provider.

- Magellan's Compliance Trainings/ Resources include:
 - [Monthly Compliance Alerts](#) have been distributed and posted since 2013. Once on the Provider's page, scroll down to the *Compliance Alerts* accordion and maximize the section to view all communications.
 - Various [Provider Announcements](#) are available including Town Hall presentations, telehealth news and other important communications. Once on the Provider's page, scroll down to the *Provider Announcements* accordion and maximize the section to view all communications.
 - Magellan's [Provider Focus](#) is our e-newsletter for providers that is distributed on a quarterly basis. Frequently, there are topics related to Compliance and Fraud, Waste & Abuse.
 - Recent Provider Town Hall Meetings:
 - [September 17, 2024](#)
 - [December 17, 2024](#)
 - Various [IBHS Resources](#) are available on Magellan's website including a [2024 presentation](#) that included important compliance reminders for IBHS providers.
 - A link to a recording of Magellan's [2024 Provider Compliance Forum](#) is available to supplement your existing compliance training resources. You can also download a copy of the [Power Point Presentation](#).

- Magellan’s 2023 Provider Compliance Forum is also available:
 - [Recording](#)
 - [Power Point Presentation](#)
- Magellan Health, Inc. Fraud, Waste & Abuse links:
 - [FAQ's](#)
 - [State False Claims Laws](#)
 - [National Provider Handbook](#) (pages 78 – 89) addresses Fraud, Waste, Abuse and Overpayments
 - [PA HealthChoices Handbook Supplement](#) (pages 59 – 67) addresses Documentation Standards, Fraud, Waste & Abuse, Compliance Requirements, Program Exclusions, and Reporting Requirements
- [Magellan Provider Performance Standards](#): Magellan’s Provider Performance Standards are intended to serve as a tool to promote progression toward best practice, continuous quality improvement, and improvement of member outcomes. The Standards will add to current licensing guidelines and regulations and are not intended to replace regulations. Providers are encouraged to refer to these documents and utilize the Standards in the development of internal quality improvement and monitoring activities. These Standards will periodically be reviewed and revised.
- Centers for Medicare & Medicaid Services (CMS) Resources:
 - [CMS Medicaid Integrity Program](#)
 - [Medicaid Integrity Program Educational Resources](#)
 - [CMS Regulations and Guidance](#)
 - [Fraud Prevention Toolkit](#)
- National Health Care Anti-Fraud Association (NHCAA):
 - [Main Page](#)
 - [Education and Training Programs](#)