

Magellan hosted a provider town hall webinar on Dec. 14

Magellan Behavioral Health of Pennsylvania (Magellan) recently hosted its annual provider town hall webinar on Dec. 14. The webinar offered an opportunity for Magellan leadership to provide updates on the organization's key priorities and initiatives, including Community HealthChoices, the Member Advisory Workgroup, the provider handbook, cultural competency, member complaints and grievances, compliance training and recent adjustments within the Program Standards and Requirements (PS&R). The staff presentations were led by Mitch Fash, network manager, and included representatives from quality, complaints and grievance, and customer care.

If you were unable to attend this provider town hall webinar, the full presentation can be found on Magellan's [website](#).