Searching for specialty providers on our website

Our website address is www.MagellanofPA.com. The website gives a lot of information for members.

You can find:
- community resources
- specific details for each county
- tips for getting care
- recovery and resiliency tools
- health and wellness library
- services and programs

The most common use for our website is looking for a provider. It is important for members to find access to a provider quickly. In some cases a member wants to find a provider with a specialty. Other times a member needs to find a provider that speaks a language other than English. These two filters and more choices are available on our website.

Specialty services help your unique needs. There are many possible specialties listed on our website. There are more than 20 choices to choose from.

A few examples include:
- autism spectrum disorder
- marriage/family therapy
- trauma

We work with our county partners and providers to identify the specialty services that our members need. Updates are made to the list of specialties. We ask our providers to keep their information current.

If you want to learn more about the specialty services listed please call us at Member Services. If there are updates needed we will work with our providers. We want you to have access to the most information possible. This will help you to make an appointment.

See page two for the easy steps to find a specialty provider on our website.
Upcoming MY LIFE meetings by county
Call to confirm meeting dates and locations. Or visit www.MagellanofPA.com and go to the Community tab to find the MY Life page.

**Bucks**
July 11, Aug. 8, Sept. 12, 5:30 – 7:30 p.m., Christ’s Home Church, Warminster. Contact Marissa MacKeverican: 215-504-3966.

**Cambria**

**Delaware**
July 2, Aug. 6, Sept. 3, 5:30 – 7:30 p.m., Unitarian Universalist Church of Delaware County, Media. Contact Tammi Gabriel-Berrong: 215-504-3997.

**Lehigh/Northampton**

**Montgomery**
July 10, Aug. 21, Sept. 11, 5 – 7 p.m., Norristown Public Library, Norristown. Contact Collette D’Angelo: 610-272-3042, ext. 318.

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**How to report fraud, waste and abuse of the system:**

*Special Investigations Unit Hotline: 1-800-755-0850*

*Corporate Compliance Hotline: 1-800-915-2108*

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**Easy steps to find a specialty provider**

*Step #1:* Click on ‘Find a Provider’ from the home page and then click ‘Provider Search.’

*Step #2:* Select the county for where you want to schedule your appointment.

*Step #3:* Enter your zip code and maximum distance of travel, and then choose from the following services:
  - Applied Behavior Analysis (ABA)
  - Mental Health
  - Drug and Alcohol

*Step #4:* You will see a full list of providers for the service, zip code and distance chosen. Choose ‘More Filters’ to choose by specialty and more.

*Step #5:* Select your specialty choice and choose other filters of interest.

Provider search filters available on our website:

- Specialties
- Accepting new patients
- Gender
- Provider type
- Languages spoken
- Ages treated
- Location accommodations
- Ethnicity
- Level of care
Community programs & resource information by county

The resource phone lines are staffed 24 hours a day, seven days a week, or go to MagellanofPA.com.

**BUCKS**

Community Support Programs—monthly meetings

*Lower Bucks:* Second Thursday, Penndel Mental Health Center, Penndel, 3 – 5 p.m. Contact Nancy Scheible, NScheible@PenndelMHC.org, 267-269-7882.

*Central Bucks:* First Wednesday, Lenape Valley Foundation, Doylestown, 11 a.m. – 12:30 p.m. Contact Phil Braun, Philip.Braun@LenapeVF.org, 215-893-5282.

*Upper Bucks:* Second Friday, Penn Foundation, Sellersville, 10:30 a.m. – noon. Contact A.J. Derro, DerroAJ444@gmail.com, 215-869-4722.

**Resources**

*Member:* 1-877-769-9784, *TTY:* PA Relay 7-1-1

*Emergency & Crisis Information:*
  - Lenape Valley Foundation, Bristol: 215-785-9765
  - Lenape Valley Foundation, Doylestown: 215-345-2273
  - Lenape Valley Mobile Crisis: 1-877-435-7709
  - Penn Foundation, Sellersville: 215-257-6551 (crisis services 7 a.m. – 11 p.m. daily)

**CAMBRIA**

Resources

*Member:* 1-800-424-0485, *TTY:* PA Relay 7-1-1

*Emergency & Crisis Information:*
  - Cambria County Reach Line: 877-268-9463
  - Meadows Psychiatric Center: 800-641-7529

**DELAWARE**

Resources

*Member:* 1-888-207-2911, *TTY:* PA Relay 7-1-1

*Emergency & Crisis Information:*
  - Crisis Connections Team: 855-889-7827
  - Crozer-Chester Medical Center, Upland: 610-447-7600
  - Mercy Fitzgerald Hospital, Darby: 610-237-4210

**LEHIGH & NORTHAMPTON**

Community Support Program—monthly meeting


**Lehigh Resources**

*Member:* 1-866-238-2311, *TTY:* PA Relay 7-1-1

*Emergency & Crisis Information:* 610-782-3127

**Northampton Resources**

*Member:* 1-866-238-2312, *TTY:* PA Relay 7-1-1

*Emergency & Crisis Information:* 610-252-9060

**MONTGOMERY**

Resources

*Member:* 1-877-769-9782, *TTY:* PA Relay 7-1-1

*Emergency & Crisis Information:*
  - Access Mobile Crisis Services: 1-855-634-HOPE (4673)
  - Peer Support Talk Line: 1-855-715-8255 (talk) or 1-267-225-7785 (text)
  - Teen Talk Line: 1-866-825-5856 (talk) or 1-215-703-8411 (text)
  - Montgomery County Emergency Services: 610-279-6100 or 1-844-455-7455

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**Have a question about Community HealthChoices?**

Call:
  - Participants: 1-833-735-4416
  - Providers: 1-800-932-0939

Visit: [www.healthchoices.pa.gov/info/about/community](http://www.healthchoices.pa.gov/info/about/community)

Email: RA-PWCHC@pa.gov
## PA HealthChoices managed care physical health care plan contact information

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<tr>
<th>Bucks, Delaware &amp; Montgomery Counties</th>
<th>Member Lines</th>
<th>Special Needs Unit</th>
<th>Website</th>
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<tbody>
<tr>
<td>Aetna Better Health</td>
<td>1-866-638-1232 PA Relay 7-1-1 (TTY)</td>
<td>1-855-346-9828</td>
<td><a href="http://www.aetnabetterhealth.com">www.aetnabetterhealth.com</a></td>
</tr>
<tr>
<td>Health Partners</td>
<td>1-800-553-0784 PA Relay 7-1-1 (TTY)</td>
<td>215-967-4690</td>
<td><a href="http://www.healthpartners.com">www.healthpartners.com</a></td>
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<td>Keystone First</td>
<td>1-800-521-6860 1-800-684-5505 (TTY)</td>
<td>1-800-573-4100</td>
<td><a href="http://www.keystonefirstpa.com">www.keystonefirstpa.com</a></td>
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<td>UnitedHealthcare Community Plan</td>
<td>1-800-414-9025 PA Relay 7-1-1 (TTY)</td>
<td>1-877-844-8844</td>
<td><a href="http://www.uhccommunityplan.com">www.uhccommunityplan.com</a></td>
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<td>Aetna Better Health</td>
<td>1-866-903-0748 PA Relay 7-1-1 (TTY)</td>
<td>1-855-346-9828</td>
<td><a href="http://www.aetnabetterhealth.com">www.aetnabetterhealth.com</a></td>
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<td>Gateway</td>
<td>1-800-392-1147 PA Relay 7-1-1 (TTY)</td>
<td>1-800-642-3550</td>
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<td>UPMC for You</td>
<td>1-800-286-4242 1-800-361-2629 (TTY)</td>
<td>1-866-463-1462</td>
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<td>AmeriHealth Caritas Pennsylvania</td>
<td>1-888-991-7200 1-888-987-5704 (TTY)</td>
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<td><a href="http://www.amerihealthcaritaspa.com">www.amerihealthcaritaspa.com</a></td>
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<td>Gateway</td>
<td>1-800-392-1147 PA Relay 7-1-1 (TTY)</td>
<td>1-800-392-1146</td>
<td><a href="http://www.gatewayhealthplan.com">www.gatewayhealthplan.com</a></td>
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HealthChoices Help Line: 1-800-440-3989 or www.enrollnow.net
Medicare primary information: www.benefitscheckup.org